Online Examinations (Even Sem/Part-I/Part-II Examinations 2020 - 2021

Course Name - - Management I Course Code - HSMC(CSE)401

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- M.SC.(MM)
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Answer all the questions. Each question carry one mark.

9. 1.Management is _____

- 🔵 An art
- A science
- Both art and science
- None of these

10. 2. None of these

Mark only one oval.

🔵 In a laboratory

- By experiences of management
- both In a laboratory and By experiences of management
- By propagation of social scientists
- 11. 3. Which of the following statement best described the principle of 'Division of work?

Mark only one oval.

- Work should be divided into small tasks
- Labour should be divided
- Resource should be divided among jobs
- It leads to specialization
- 12. 4. The principals of management are significant because of ______.

- increase in efficiency
- Adaptation of changing technology
- optimum utilization of resources
- All of these

13. 5. Observe the following management principles and pick the odd one out. Justify your answer._____

Mark only one oval.

Unity of command

- Unity of direction
- Maximum output
- Equity
- 14. 6. Which of the following is not the functional areas of management?

Mark only one oval.

- Production Management
- Marketing Management
- Personnel Management
- Information Management
- 15. 7. Which among the following is not a nature of Management principles?

Mark only one oval.

🔵 Rigid

- 🔵 Universal
- Relative
- Leadership

16. 8.Who is known as 'the Father of Modern Theory of Management'?

Mark only one oval.

🔵 Harold Koontz

Henry Fayol

🛛 F.W. Taylor

Max Weber

17. 9. Management is need at _____.

Mark only one oval.

- Top level
- Middle level
- C Lower level
- All levels

18. 10.Co-ordination means _____.

- Organizing activities
- Directing activities
- Synchronizing activities
- Both Organizing activities and Directing activities

19. 11. Bottom line of any business plan is

Mark only one oval.

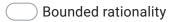
Marketing plan

- Financial plan
- Personnel plan
- Production plan
- 20. 12.Which of the following is an assumption of rationality to rationale decision making?

Mark only one oval.

- Preferences are clear
- Final choice will maximise payoff
- The problem is clear and unambiguous
- All of these
- 21. 13._____ is accepting solutions that are "good enough".

Mark only one oval.



Satisficing

- Escalation of commitment
- None of these

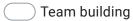
22. 14._____ is a rule of thumb that managers use to simplify decision making.

Mark only one oval.

- Heuristics
- Framing
- Sunk costs
- None of these
- 23. 15. While guiding organization members in appropriate directions, a manager exhibits _____

Mark only one oval.

- Consideration behavior
- Authoritarian behavior
- Theory y behavior
- Leadership behavior
- 24. 16. Group brainstorming encourages all of the following except _____



- Analysis of alternatives
- Convergent thinking
- Uninhibited verbalization

25. 17. In which organizational form are there dual or multiple lines of authority?

Mark only one oval.

Matrix Modular

- Multidivisional
- Decentralized
- 26. 18. Management by Objective (MBO) is also known as

Mark only one oval.

- Management by results
- Management by goals
- Management by planning
- Management by evaluation
- 27. 19. Management by Objective (MBO) is a

- Sets of rules
- Series of procedure
- Way of thinking about management
- All of thes

28. 20. In MBO, objectives should provide direction to

Mark only one oval.

| \bigcirc | Managerial | activities |
|------------|------------|------------|
| | managenai | aounico |

- Marketing
- Financing
- All of these
- 29. 21. Objectives in MBO are decided by

Mark only one oval.

- Superior
- Subordinates
- Mutual consultations of both superior and subordinates
- None of these
- 30. 22. Which of the followings is (are) the disadvantage(s) of Management by Objective (MBO)?

- Inflexibility
- Lack of relevant skill
- Lack of individual motivation
- All of these

31. 23. Which among the following is a single use plan?

Mark only one oval.

| \square | Objectives |
|-----------|------------|
| \square | Policies |
| \square | Rules |
| \square | Budget |

32. 24. Which among the following is not an element of co-ordination?

Mark only one oval.

- Integration
 Balancing
 Proper timing
 Directing
- 33. 25. The purpose and the aim for which the organization is set up and operate is called _____.

- Objective
- Strategy
- Policy
- Procedure

34. 26.It is a function of management which refers to the process of integrating the activities of different units of organisation to achieve the organisation goals. This is called

Mark only one oval.

- Actuating
- Controlling
- Co-ordination
- Planning
- 35. 27. Planning is _____

Mark only one oval.

Pervasive
 Futuristic
 Continues
 All of these

36. 28. Operational planning is undertaken at _____

- Top level
- Lower level
- Middle level
- All of these

37. 29. ______ as a special type of plan prepared for meeting the challenges of competitors and other environmental forces.

Mark only one oval.

- Policies
- Objectives
- Strategy
- Procedure

38. 30.Which of the following statement is true?

Mark only one oval.

- There is scope for specialization in line Organization
- It is difficult to fix responsibility in line organization
- The line of authority in line Organization is vertical
- Line organization is only suitable for large-scale operation
- 39. 31. Which among the following is a factor determining centralization?

- Integration
- Desire for independence
- Availability of managers
- Control techniques

40. 32. Organizing process involves

Mark only one oval.

- Division of work
- Grouping of identical work
- Both A and B
- None of these
- 41. 33.Organizing deals with _____.

Mark only one oval.

- Division of work
- Decentralizing activities
- Centralization activities
- None of these
- 42. 34. Span of management refers to

- Number of managers
- Length of term for which a manager is appointed
- Number of subordinate under a superior
- Number of members in top management

43. 35. A network of social relationship that arise spontaneously due to the interaction at work is called

Mark only one oval.

- Formal organization
- Informal organization
- Decentralization
- Delegation
- 44. 36.Which of the following does not follow the scalar chain?

Mark only one oval.

- Functional structure
- Divisional structure
- Formal organization
- Informal organization
- 45. 37. The right to give orders and power to obedient is _____.

- Responsibility
- Accountability
- Authority
- Delegation

46. 38. _______ is the process of forecasting an organisations future demand for, and supply of, the right type of people in the right number.

Mark only one oval.

Recruitments

- Human Resource Planning
- Human Resource Management
- Human Capital Management
- 47. 39. Which of the following factors state the importance of the Human Resource Planning?

Mark only one oval.

- Creating highly talented personnel
- International strategies
- Resistance to change and move
- All of these
- 48. 40. ______ is the process of estimating the quantity and quality of people required to meet future needs of the organisation.

- Demand forecasting
- Supply forecasting
- Environmental forecasting
- None of these

49. 41. The poor quality of selection will mean extra cost on _____ and supervision.

Mark only one oval.

Training
 Recruitment
 Work quality
 None of these

50. 42.What refers to the process of identifying and attracting job seekers so as to build a pool of qualified job applicants?

Mark only one oval.

| Selection |
|-----------|
|-----------|

|) | Trair | nina |
|---|-------|------|
| | man | mg |

Recruitments

- Induction
- 51. 43. What expresses the relationship of applicant inputs to outputs at various decision points?

Mark only one oval.

Number of contacts

Yield Ratios

- Type of contacts
- Technological sophistication

52. 44.What is linked with performance appraisal?

Mark only one oval.

Job Design

- Development
- ____ Job analysis
- None of these
- 53. 45. Which of the following is an alternate term used for performance appraisal?

Mark only one oval.

- Quality and quantity of output
- 📃 Job knowledge
- Employee assessment
- None of these
- 54. 46. How performance appraisal can contribute to a firm's competitive advantage?

- Ensures legal compliances
- Minimizing job dissatisfaction and turnover
- Improves performance
- All of these

55. 47. What do successful analysers tend to examine?

Mark only one oval.

- Division and corporate performance evaluation
- Current performance with past performance
- 📃 Ideal appraisal process
- None of these
- 56. 48. Performance appraisal aims at

Mark only one oval.

- Goals of employees
- Goals of organisation
- Both Goals of employees & Goals of organisation
- Neither Goals of employees nor Goals of organisation
- 57. 49. As a chairman of UPSC while selecting a teacher you should be

- Fair and impartial
- Able to judge the personality of candidates
- Encouraging to those appearing for interview.
- All of these

58. 50.Teaching on TV is superior to class room instruction because

Mark only one oval.

Very large classes are made' possible and thus. It; is economically advantageous

Experts for teaching a difficult topic can be arranged and others can be benefited from them

Teaching materials can be filmed for reuse

All of these

59. 51. What affects listening badly?

Mark only one oval.

- Message overload-excess of listened material
- High speed of speaking
- A sizable hearing loss-physiological problem
- All of these

60. 52. All are the components of listening except _____.

Mark only one oval.

Hearing

- Attending-being attentive
- Answering
- Understanding and remembering

61. 53.Which of the following skills has the largest share in communication time in schools/colleges?

Mark only one oval.

- Listening
- Reading
- Writing
- Speaking
- 62. 54. The most important aspect of communication-listening, can be improved by

Mark only one oval.

Making the attention fully paid

- Making the communicated material novel-interesting and need based.
- Making voice effective and impressive
- All of these
- 63. 55.Guiding and supervising the efforts of subordinates towards the attainment of the organization 's goals describes the function of :

- Planning
- Organizing
- Directing
- Controlling

64. 56. "Unity of Command " principle of effective direction means:

Mark only one oval.

- Subordinates should be responsible to one superior
- There should be unity amongst subordinates
- There should be unity amongst superiors
- A superior can supervise a limited number of subordinates
- 65. 57. Communication is a part of _____ skills.

Mark only one oval.

- Soft
- 🔵 Hard
- Rough
- Short
- 66. 58. What does "E", "R" and "G" stand for in the ERG theory?

- Export, Risk and Guarantee Existence
- Relatedness and Growth Exponential
- Reliability and Growth
- None of these

67. 59.What are the alternate names used for the expectancy model?

Mark only one oval.

Instrumentality theory

- Path goal theory
- Valence instrumentality expectancy theory

All of these

68. 60.Sahel was in the habit of reprimanding employees when they arrived late for work. The second time an employee was late, he or she would have pay cut. Sahel is using which type of reinforcement?

Mark only one oval.

| \bigcirc | Positive |
|------------|-------------------|
| \bigcirc | Punishment |
| \bigcirc | Critical incident |
| \bigcirc | Extinction |

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