

Online Examinations (Even Sem/Part-I/Part-II Examinations 2020 - 2021)

Course Name - –Introduction To ERP

Course Code - BCAC402

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Answer all the questions. Each question carry one mark.

9. 1. The relationship between independent and dependent demand is depicted in a

Mark only one oval.

- BOM
- MRP -I
- ERP
- DRP

10. 2. The bill of materials contains information necessary to

Mark only one oval.

- convert (explode) net requirements at one level into gross requirements at the next level
- calculate quantities on hand and on order
- convert gross requirements into net requirements
- place an order to replenish the item

11. 3. Legacy systems are-

Mark only one oval.

- old systems that are still present and used in a business and can present problems for a company
- specialized applications in a ERP
- specialized supply chain for retail management
- Customer management scheme

12. 4. _____ is a management approach aiming at improvements by increasing efficiency and effectiveness of processes

Mark only one oval.

- BPR
- CRM.
- OLAP.
- SCM

13. 5. The sequence of a typical manufacturing supply chain is-

Mark only one oval.

- Storage–Supplier–manufacturing–storage–distributor–retailer–customer
- Supplier–Storage–manufacturing–storage–distributor–retailer–customer
- Supplier–Storage–manufacturing– distributor–storage–retailer–customer
- Supplier–Storage–manufacturing–storage– retailer–distributor–customer

14. 6. _____ programs are automatically loaded and operates as a part of browser.

Mark only one oval.

- Utilities.
- Plug-ins
- Add-ons.
- Widgets.

15. 7. ERP applications can offer SaaS, which means

Mark only one oval.

- software as a service
- software as a source.
- software as a subroutine
- software as a set

16. 8. Which one of the following is an ERP life cycle phase?

Mark only one oval.

- Adaptation and decision
- Acquisition and implementation
- Use and maintenances
- All of the these.

17. 9. What represents a new approach to middleware by packaging together commonly used functionality, such as providing prebuilt links to popular enterprise applications, which reduces the time necessary to develop solutions that integrate applications from multiple vendors?

Mark only one oval.

- Middleware
- Enterprise application integration middleware
- Automated business process
- e-business infrastructure

18. 10. The _____ and _____ manage the supplier relations, monitor the vendor activities and manage the supplier quality in an organisation.

Mark only one oval.

- Supplier management, customisation processes
- Supplier maintenance, control processes
- Supplier management, control processes
- Supplier maintenance, customisation processes

19. 11. Which of the following is not the sales & distribution process?

Mark only one oval.

- Sales order
- Material delivery
- Purchase requisition from production department
- Billing

20. 12. In CRM for mobile, you can download application for which of the following using Apple Store?

Mark only one oval.

- SAP CRM Sales
- SAP CRM Sales on demand
- SAP Cloud for Customer
- All of the these.

21. 13. Which one of the following is an ERP ownership cost?

Mark only one oval.

- Hardware
- Consultancy
- Training.
- All of the these

22. 14. Which one of the following is a part of the organization?

Mark only one oval.

- People
- Common goal
- Resources
- All of the these

23. 15. Which of the following is NOT true for the R/3 System Authorization concept?

Mark only one oval.

- Authorizations are used to administer and assign access rights to data and functions in the R/3 System
- Authorizations are used to set up users in the R/3 System
- Users defined in the R/3 System automatically receive full operating system user privileges
- Access to specific R/3 data can be defined using authorizations

24. 16. _____ is a Japanese term meaning continuous improvement.

Mark only one oval.

- JIT
- Kaizen
- TQM
- Taguchi Map

25. 17. Which log file is maintained by the apache HTTP server?

Mark only one oval.

- Apache/logs/acess.log
- Apache/logs/error.log
- Apache/access/file.log
- Apache/logs/access.log/error.log

26. 18. Which one of the following is a indirect benefits of ERP?

Mark only one oval.

- Access to accurate data
- Faster access to data for timely decisions
- Improve customer response
- All of the these

27. 19. ERP implementation process has _____ phases.

Mark only one oval.

- 4
- 5
- 9
- 11

28. 20. Which architecture describes the various elements that support the implementation of services.

Mark only one oval.

- Application Architecture
- Service Architecture
- Component Architecture
- None of these.

29. 21. A bill of materials (BOM) lists the

Mark only one oval.

- times needed to perform all phases of production
- production schedules for all products
- components, ingredients, and materials required to produce an item
- operations required to produce an item

30. 22. Which of the following is not a channel of mozilla?

Mark only one oval.

- Firefox
- Firefox alpha
- Firefox Beta
- Firefox Aurora

31. 23.Capacity resource planning was developed in

Mark only one oval.

- 1940s
- 1970s
- 1960s
- 1950s

32. 24. _____ is the first phase in BPR

Mark only one oval.

- Begin organizational change
- Identifying BPR opportunities
- Reengineering the process
- Blueprint the new business system

33. 25. The main drawback of CRM is

Mark only one oval.

- Implementing CRM before creating a customer strategy
- Rolling out CRM before changing the organization to match
- Stalking, not wooing, customers
- All of these.

34. 26. Which is not a ERP package?

Mark only one oval.

- Tally ERP 9
- Epicor ERP
- NetSuite ERP
- Data ERP

35. 27. Material requirements plan specify

Mark only one oval.

- the quantities of the product families that need to be produced
- the quantity and timing of planned order releases
- the capacity needed to provide the projected output rate
- the costs associated with alternative plans

36. 28. A warehouse management module in ERP-

Mark only one oval.

- requires major changes to the company and its processes
- Communicates with front end directly
- can deliver a rapid return on investment for businesses that operate their own warehouses.
- can store and process information

37. 29. _____ is a single, complete and consistent store of data obtained from a variety of different sources made available to end users in what they can understand and use in a business context.

Mark only one oval.

- Data processing
- Data warehousing
- Data mining
- Data Integration

38. 30. VMI stands for

Mark only one oval.

- Vendor material inventory
- Vendor managed inventory
- Variable material inventory
- Valuable material inventory

39. 31. Dependent demand and independent demand items differ in that

Mark only one oval.

- for any product, all components are dependent-demand items
- the need for independent-demand items is forecasted
- the need for dependent-demand items is calculated
- All of these

40. 32. The fundamental rethinking and radical redesign of business processes to achieve dramatic improvements in critical, contemporary measures of performance, such as cost, quality, service and speed is called _____

Mark only one oval.

- Business Process Reengineering
- management system
- software as a source
- enterprize system

41. 33. _____ word is often used in general business solutions to describe a corporate entity

Mark only one oval.

- Venture
- Enterprise.
- Project
- System

42. 34. In SAP system architecture, which of the following layer communicates with the application server to perform all the processing and which is known as brains of an SAP system?

Mark only one oval.

- A - Application Server Layer
- Presentation Layer
- Database Layer
- Session layer

43. 35. Closed Loop MRP means

Mark only one oval.

- Capacity and resource planning is included in the MRP logic.
- Unused materials are returned to stores and recorded back into the system
- Actual inventory is counted regularly and adjustment made to the inventory records
- Actual sales are netted off the forecasts in the MPS

44. 36. Which of the following is a main characteristic of Integrated ERP System?

Mark only one oval.

- Separate data maintenance by each department
- Centralised Database
- No direct inter department communication
- None of these.

45. 37. A _____ is an organized collection of detailed information about individuals or prospects that is accessible, actionable and recent marketing purposes such as lead generation and others.

Mark only one oval.

- database for customers
- mailing list of customers
- business database
- None of these.

46. 38. What must a system do to qualify as a true ERP solution?

Mark only one oval.

- Flexible
- Extend within the company
- Modular and closed
- All of the these

47. 39. Which of the following describes an ERP system?

Mark only one oval.

- ERP systems provide a foundation for collaboration between departments
- ERP systems enable people in different business areas to communicate
- ERP systems have been widely adopted in large organisations to store critical knowledge used to make the decisions that drive the organisation's performance
- All of the these.

48. 40. Business process reengineering is also known as

Mark only one oval.

- Business process change management
- Business redevelopment
- Business design
- Business improvement

49. 41. Supply chain management is the management of the _____.

Mark only one oval.

- Storage Raw Materials
- Flow of goods and services
- Fullfillment of order
- Satisfaction of customer

50. 42. 500 Series codes indiactes a

Mark only one oval.

- Client side error
- Server side error
- Redirection
- Success

51. 43. Which one of the following is not a part of an ERP implementation?

Mark only one oval.

- Vendor representatives
- Employee team
- Consultants
- Customer

52. 44. CRM stands for

Mark only one oval.

- Customer Retention Management
- Customer Relationship Management
- Computer Relationship Management
- Computer Real-life Management

53. 45. What are the advantages of a three-tier client/server configuration as compared to a single-tier or two-tier configuration?

Mark only one oval.

- Simpler scalability
- Simpler administration
- Assign users to specific application servers.
- both, Simpler scalability and Simpler administration

54. 46. The term supply chain management was first coined by-

Mark only one oval.

- Frankel & Paulraj
- Peter Drucker
- Keith Oliver
- Philip Kotler

55. 47. Which of the following are automatically loaded and operates as a part of browser?

Mark only one oval.

- Add-ons
- Plugins
- Utilities
- Widgets

56. 48. Which system is used to support decision makers?

Mark only one oval.

- MRP
- TPS
- KDD
- SCM

57. 49. OLAP transforms data warehouse data into _____

Mark only one oval.

- reports
- strategic information
- tables
- existing data

58. 50. Which of the following is an essential principle of an architecture?

Mark only one oval.

- Consistency
- Reliability
- Scalability
- Consistency with reliability and scalability

59. 51. Which of the following is an example for commercial ERP

Mark only one oval.

- ERP5
- Microsoft Dynamics AX
- Compiere
- Fistera

60. 52. The extension of MRP which extends to resources such as labor hours and machine hours, as well as to order entry, purchasing, and direct interface with customers and suppliers is

Mark only one oval.

- MRP II
- Enterprise Resource Planning
- the master production schedule
- closed-loop MRP

61. 53. The most known HTTP response error 'Not found' code is

Mark only one oval.

402

404

405

408

62. 54. Subject-oriented, integrated, time-variant, and non-volatile are characteristics of _____

Mark only one oval.

data integration system

ERP system

data mining

data warehousing

63. 55. CRM technology can help in

Mark only one oval.

Designing direct marketing efforts

Developing new pricing models

Processing transactions faster

All of these

64. 56. Which of the following is an advantage of ERP?

Mark only one oval.

- requires major changes to the company and its processes
- is very inexpensive to purchase
- creates commonality of database
- is simple enough that companies have an easy time adjusting to it

65. 57. The _____ is the input to Materials Requirements Planning which lists the assemblies, subassemblies, parts and raw materials needed to produce one unit of finished product.

Mark only one oval.

- bill of materials
- net requirements chart
- inventory records
- assembly time chart

66. 58. Internet of Things are–

Mark only one oval.

- networks of connected sensors or devices deployed throughout a massive variety of settings in order to collect data, transmit it back to a centralized analytics engine, and develop new insights, analysis and actions
- networks of connected computers
- networks of connected routers
- networks of connected enterprize system

67. 59. Business intelligence tools provides-

Mark only one oval.

- Enabling people to make better decisions and improve their business processes
- Plans for future activities for processing
- Refined business processes
- Enables the introduction of latest technologies

68. 60. Which of the following components comprise an Oracle architecture?

Mark only one oval.

- Database related background processes
- Datafiles
- Tablespaces
- All of these.

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