Online Examinations (Even Sem/Part-I/Part-II Examinations 2020 - 2021

Course Name - -Introduction To ERP Course Code - BCAC402

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Answer all the questions. Each question carry one mark.

9. 1. The relationship between independent and dependent demand is depicted in a

Mark	only	one	oval.	
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- BOM
- ERP

10. 2. The bill of materials contains information necessary to

Mark only one oval.

convert (explode) net requirements at one level into gross requirements at the next level

- calculate quantities on hand and on order
- convert gross requirements into net requirements
- ____ place an order to replenish the item

11. 3. Legacy systems are-

Mark only one oval.

old systems that are still present and used in a business and can present problems for a company

specialized applications in a ERP

specialized supply chain for retail management

- Customer management scheme
- 12. 4. _____is a management approach aiming at improvements by increasing efficiency and effectiveness of processes

- BPR
- CRM.
- OLAP.
- SCM

13. 5. The sequence of a typical manufacturing supply chain is-

Mark only one oval.

- Storage-Supplier-manufacturing-storage-distributor-retailer-customer
- Supplier-Storage-manufacturing-storage-distributor-retailer-customer
- Supplier–Storage-manufacturing– distributor–storage–retailer–customer
- Supplier–Storage-manufacturing–storage– retailer–distributor–customer
- 6. _____ programs are automatically loaded and operates as a part of browser.
 Mark only one oval.
 - Utilities.
 - Plug-ins
 - Add-ons.
 - Widgets.
- 15. 7. ERP applications can offer SaaS, which means

- software as a service
- software as a source.
- software as a subroutine
- 🔵 software as a set

16. 8. Which one of the following is an ERP life cycle phase?

Mark only one oval.

- Adaptation and decision
- Acquisition and implementation
- Use and maintenances
- All of the these.
- 17. 9. What represents a new approach to middleware by packaging together commonly used functionality, such as providing prebuilt links to popular enterprise applications, which reduces the time necessary to develop solutions that integrate applications from multiple vendors?

Mark only one oval.

Middleware

- Enterprise application integration middleware
- Automated business process
- 🔵 e-business infrastructure
- 18. 10. The _____ and ____ manage the supplier relations, monitor the vendor activities and manage the supplier quality in an organisation.

- Supplier management, customisation processes
- Supplier maintenance, control processes
- Supplier management, control processes
- Supplier maintenance, customisation processes

19. 11. Which of the following is not the sales & distribution process?

Mark only one oval.

Sales order

- Material delivery
- Purchase requisition from production department
- Billing
- 20. 12. In CRM for mobile, you can download application for which of the following using Apple Store?

Mark only one oval.

- SAP CRM Sales
- SAP CRM Sales on demand
- SAP Cloud for Customer
- All of the these.
- 21. 13. Which one of the following is an ERP ownership cost?

- Hardware
- Consultancy
- Training.
- All of the these

22. 14. Which one of the following is a part of the organization?

Mark only one oval.

PeopleCommon goalResources

- All of the these
- 23. 15. Which of the following is NOT true for the R/3 System Authorization concept?

Mark only one oval.

Authorizations are used to administer and assign access rights to data and functions in the R/3 System

Authorizations are used to set up users in the R/3 System

Users defined in the R/3 System automatically receive full operating system user privileges

Access to specific R/3 data can be defined using authorizations

24. 16. ______ is a Japanese term meaning continuous improvement.

Mark only one oval.

____ JIT

🕖 Kaizen

TQM

🔵 Taguchi Map

25. 17. Which log file is maintained by the apache HTTP server?

Mark only one oval.

Apache/logs/acess.log

Apache/logs/error.log

Apache/access/file.log

- Apache/logs/access.log/error.log
- 26. 18. Which one of the following is a indirect benefits of ERP?

Mark only one oval.

- Access to accurate data
- Faster access to data for timely decisions
- Improve customer response
- All of the these
- 27. 19. ERP implementation process has _____ phases.



- 9

28. 20. Which architecture describes the various elements that support the implementation of services.

Mark only one oval.

- Application Architecture
- Service Architecture
- Component Architecture
- None of these.
- 29. 21. A bill of materials (BOM) lists the

Mark only one oval.

- _____ times needed to perform all phases of production
- production schedules for all products
- components, ingredients, and materials required to produce an item
- operations required to produce an item
- 30. 22. Which of the following is not a channel of mozilla?

- Firefox
- Firefox alpha
- Firefox Beta
- Firefox Aurora

31. 23.Capacity resource planning was developed in

Mark only one oval.

_____ 1940s

- _____ 1970s
- ____ 1960s
- _____ 1950s
- 32. 24. _____ is the first phase in BPR

Mark only one oval.

- Begin organizational change
- Identifying BPR opportunities
- Reengineering the process
- Blueprint the new business system

33. 25. The main drawback of CRM is

- Implementing CRM before creating a customer strategy
- Rolling out CRM before changing the organization to match
- Stalking, not wooing, customers
- All of these.

34. 26. Which is not a ERP package?

Mark only one oval.

Tally ERP 9

- Epicor ERP
- NetSuite ERP
- 🔵 Data ERP
- 35. 27. Material requirements plan specify

Mark only one oval.

- the quantities of the product families that need to be produced
- the quantity and timing of planned order releases
- the capacity needed to provide the projected output rate
- the costs associated with alternative plans
- 36. 28. A warehouse management module in ERP-

- requires major changes to the company and its processes
- Communicates with front end directly
- can deliver a rapid return on investment for businesses that operate their own warehouses.
- can store and process information

37. 29. ______ is a single, complete and consistent store of data obtained from a variety of different sources made available to end users in what they can understand and use in a business context.

Mark only one oval.

Data processing

- Data warehousing
- Data mining
- Data Integration
- 38. 30. VMI stands for

Mark only one oval.

Vendor material inventory

Vendor managed inventory

Variable material inventory

- Valuable material inventory
- 39. 31. Dependent demand and independent demand items differ in that

- for any product, all components are dependent-demand items
- the need for independent-demand items is forecasted
- _____ the need for dependent-demand items is calculated
- All of these

40. 32. The fundamental rethinking and radical redesign of business processes to achieve dramatic improvements in critical, contemporary measures of performance, such as cost, quality, service and speed is called_____

Mark only one oval.

Business Process Reengineering

____ management system

- software as a source
- 📄 enterprize system
- 41. 33. _____word is often used in general business solutions to describe a corporate entity

Mark only one oval.



42. 34. In SAP system architecture, which of the following layer communicates with the application server to perform all the processing and which is known as brains of an SAP system?

- A Application Server Layer
- Presentation Layer
- 📃 Database Layer
- Session layer

43. 35. Closed Loop MRP means

Mark only one oval.

- Capacity and resource planning is included in the MRP logic.
- Unused materials are returned to stores and recorded back into the system
- Actual inventory is counted regularly and adjustment made to the inventory records
- Actual sales are netted off the forecasts in the MPS
- 44. 36. Which of the following is a main characteristic of Integrated ERP System?

Mark only one oval.

- Separate data maintenance by each department
- 📃 Centralised Database
- No direct inter department communication
- None of these.
- 45. 37. A ______ is an organized collection of detailed information about individuals or prospects that is accessible, actrionable and recent marketing purposes such as lead generation and others.

- databasefor customers
- mailing list of customers
- business database
- None of these.

46. 38. What must a system do to qualify as a true ERP solution?

Mark only one oval.

Flexible

- Extend within the company
- Modular and closed
- All of the these

47. 39. Which of the following describes an ERP system?

Mark only one oval.

ERP systems provide a foundation for collaboration between departments

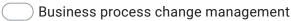
ERP systems enable people in different business areas to communicate

ERP systems have been widely adopted in large organisations to store critical knowledge used to make the decisions that drive the organisation's performance

All of the these.

48. 40. Business process reengineering is also known as

Mark only one oval.



Business redevelopment

Business design

Business improvement

49. 41. Supply chain management is the management of the _____

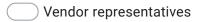
Mark only one oval.

- Storage Raw Materials
- Flow of goods and services
- Fullfillment of order
- Satisfaction of customer
- 50. 42. 500 Series codes indiactes a

Mark only one oval.

- Client side error
- Server side error
- Redirection
- Success
- 51. 43. Which one of the following is not a part of an ERP implementation?

Mark only one oval.



Employee team

- Consultants
- Customer

52. 44. CRM stands for

Mark only one oval.

- Customer Retention Management
- Customer Relationship Management
- Computer Relationship Management
- Computer Real-life Management
- 53. 45. What are the advantages of a three-tier client/server configuration as compared to a single-tier or two-tier configuration?

Mark only one oval.

- Simpler scalability
- Simpleradministration
- Assign users to specific application servers.
- both, Simpler scalability and Simpleradministration
- 54. 46. The term supply chain management was first coined by-

- 🔵 Frankel & Paulraj
- Peter Drucker
- Keith Oliver
- Philip Kotler

55. 47.Which of the following are automatically loaded and operates as a part of browser?

Mark only one oval.

- Add-ons
- Plugins
- Utilities
- _____ Widgets
- 56. 48. Which system is used to support decision makers?

Mark only one oval.

- MRP TPS KDD SCM
- 57. 49. OLAP transforms data warehouse data into _____

Mark only one oval.

reports

strategic information

🔵 tables

existing data

58. 50. Which of the following is an essential principle of an architecture?

Mark only one oval.

Consistency

Reliability

- Scalability
- Consistency with reliability and scalability
- 59. 51. Which of the following is an example for commercial ERP

Mark only one oval.

- ERP5
- Microsoft Dynamics AX

Compiere

- 🔵 Fisterra
- 60. 52. The extension of MRP which extends to resources such as labor hours and machine hours, as well as to order entry, purchasing, and direct interface with customers and suppliers is

Mark only one oval.

MRP II

- Enterprise Resource Planning
- the master production schedule
- Closed-loop MRP

61. 53. The most known HTTP response error 'Not found' code is

Mark only one oval.

62. 54. Subject-oriented, integrated, time-variant, and non-volatile are characteristics of _____

Mark only one oval.

dat	a integration system
	^o system
dat	a mining
dat	a warehousing

63. 55. CRM technology can help in

- Designing direct marketing efforts
- Developing new pricing models
- Processing transactions faster
- All of these

64. 56. Which of the following is an advantage of ERP?

Mark only one oval.

- requires major changes to the company and its processes
- is very inexpensive to purchase
- Creates commonality of database
- is simple enough that companies have an easy time adjusting to it
- 65. 57. The ______ is the input to Materials Requirements Planning which lists the assemblies, subassemblies, parts and raw materials needed to produce one unit of finished product.

Mark only one oval.

- bill of materials
- net requirements chart
- inventory records
- assembly time chart
- 66. 58. Internet of Things are-

Mark only one oval.

networks of connected sensors or devices deployed throughout a massive variety of settings in order to collect data, transmit it back to a centralized analytics engine, and develop new insights, analysis and actions

- networks of connected computers
- networks of connected routers
- networks of connected enterprize system

67. 59. Business intelligence tools provides-

Mark only one oval.

- Enabling people to make better decisions and improve their business processes
- Plans for future activities for processing
- Refined business processes
- Enables the introduction of latest technologies
- 68. 60. Which of the following components comprise an Oracle architecture?

Mark only one oval.

- Database related background processes
- Datafiles
- Tablespaces
- All of these.

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