## Online Examinations (Even Sem/Part-I/Part-II Examinations 2020 - 2021

Course Name - - Industrial Relations and Labour laws Course Code - BCM603

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| LLB                       |
| B.SC(IT)-AI               |
| B.SC.(MSJ)                |
| Bachelor of Physiotherapy |
| B.SC.(AM)                 |
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9.

|              | Offine Examinations (Even Octivi are in Examinations 2020 - 202 |
|--------------|---|
| <u> </u>     | IP.ME   |
| P            | GDHM  |
| $\bigcirc$ N | 1BA   |
| $\bigcirc$ N | M.SC.(BT)   |
| $\bigcirc$ N | 1.TECH(CSE)   |
|              | LM  |
| $\bigcirc$ N | 1.A.(JMC)   |
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| $\bigcirc$ N | 1.SC.CS)  |
| $\bigcirc$ N | 1.SC.(ANCS)   |
| $\bigcirc$ N | 1.SC.(MM)   |
| В            | .A.(Eng)  |
|              |   |
| Answer al    | ll the questions. Each question carry one mark.                 |
| . 1. Partie  | es to industrial relations are                                  |
| Mark o       | nly one oval.   |
|              | O, Board of Directors, Association of employers                 |
|              | .O, Government, IMF   |
|              | O, Government, Association of employers                         |
| G            | overnment, Board of Directors, Association of employees         |

| 10. | 2. Which of the following department has major interest in harmonious industrial relations |
|-----|--|
|     | Mark only one oval.  |
|     | Finance  |
|     | Production   |
|     | HR   |
|     | All of these   |
| 11. | 3. The following is (are) included in ILO's standards with regard to industrial relations  |
|     | Mark only one oval.  |
|     | Right of association   |
|     | Right to organize and collective bargaining  |
|     | Tripartite consultants   |
|     | All of these   |
| 12. | 4. A proactive industrial relations programme must cover the following decision(s)         |
|     | Mark only one oval.  |
|     | Communication  |
|     | Competence   |
|     | Discipline and conflicts   |
|     | All of these   |
|     |  |

| 13. | 5. By employee engagement we mean   |
|-----|---|
|     | Mark only one oval.   |
|     | Engagement in works  Engagement with the organizational policies  |
|     | committed to the organisation and contribute fully.   |
|     | None of these   |
|     |   |
| 14. | 6. That the authority rests solely with the management with no right to anyone to challenge it is the basis of the: |
|     | Mark only one oval.   |
|     | Pluralist approach  |
|     | System approach   |
|     | Unitary approach  |
|     | Social action approach  |
|     |   |
| 15. | 7. Policies related to lawful behaviour, posting information, safety information – comes under                      |
|     | Mark only one oval.   |
|     | Corporate strategy  |
|     | Compliance with law   |
|     | Personnel policies  |
|     | Performance management  |
|     |   |

| 16. | 8. That the behaviour, actions and role of the individuals are primarily shaped by the cultures of the society is the basic assumption in the:     |
|-----|--|
|     | Mark only one oval.  |
|     | Pluralist approach   |
|     | Unitary approach   |
|     | System approach  |
|     | Social action approach   |
|     |  |
| 17. | 9. The knowledge, skills, expertise of an organization is known as   |
|     | Mark only one oval.  |
|     | Cultural diversity   |
|     | Physical capital   |
|     | Human capital  |
|     | Production capital   |
|     |  |
| 18. | 10. Which of the following approaches assumes that the understanding of industrial relations requires an understanding of the capitalised society? |
|     | Mark only one oval.  |
|     | Human relations approach   |
|     | Gandhian approach  |
|     | Marxist approach   |
|     | Giri approach  |

| 19. | 11. Which act in Industrial Relations defines the term trade union?  |
|-----|--|
|     | Mark only one oval.  |
|     | Industrial Trade Resolution, 1962 Industrial Policy, 1991 The trade union and labour relations (consolidation) Act, 1992 The industrial Employment Act, 1946 |
| 20. | 12. Employees join unions to fulfil their needs.   |
|     | Mark only one oval.  |
|     | social   |
|     | economic   |
|     | esteem   |
|     | All of these   |
| 21. | 13. Industrial Dispute Act, 1947 provides the following industrial relations machinery for resolution of conflicts:  |
|     | Mark only one oval.  |
|     | Negotiation  |
|     | Conciliation   |
|     | Meditation   |
|     | All of these   |
|     |  |

| 22. | 14. Which of the following acts do NOT apply to the registered trade unions?   |
|-----|--|
|     | Mark only one oval.  |
|     | The Societies Registration Act, 1860   |
|     | The Co-operative Societies Act, 1912   |
|     | The Companies Act, 1956  |
|     | All of these   |
|     |  |
| 23. | 15. On what grounds can a union refuse to admit a person or expel a member?  |
|     | Mark only one oval.  |
|     | Goodwill   |
|     | Change in job  |
|     | Misconduct   |
|     | None of these  |
|     |  |
| 24. | 16. On which of the following grounds an office bearer or executive of the trade union be disqualified?                |
|     | Mark only one oval.  |
|     | Has been convicted by the court of any offence involving moral turpitude   |
|     | Has not attained the age of 18 years   |
|     | Is not working with any establishment  |
|     | Both Has been convicted by the court of any offence involving moral turpitude and Has not attained the age of 18 years |
|     |  |

| 25. | 17. The Trade Unions Act came into operation from                                     |
|-----|---|
|     | Mark only one oval.   |
|     | 1st May, 1926   |
|     | 1st June, 1926  |
|     | 1st June, 1927  |
|     | None of these   |
|     |   |
| 26. | 18. What should be the minimum number of person's required to register a trade union? |
|     | Mark only one oval.   |
|     | <u> </u>  |
|     |   |
|     | 8   |
|     | 9   |
|     |   |
| 27. | 19. Employee empowerment in general means   |
|     | Mark only one oval.   |
|     | Increased job autonomy for the superiors  |
|     | Increased job autonomy for the subordinates   |
|     | Decreased job autonomy for the subordinates   |
|     | None of these   |
|     |   |

| 28. | 20. Which of the following is NOT a characteristic of trade union?  |
|-----|---|
|     | Mark only one oval.   |
|     | voluntary association   |
|     | common goals  |
|     | individual actions  |
|     | intermediary  |
|     |   |
| 29. | 21. Which union is focused on making the skills of its member valuable and not easily replaceable in organizations? |
|     | Mark only one oval.   |
|     | industrial union  |
|     | general union   |
|     | occupational union  |
|     | white-collar union  |
|     |   |
| 30. | 22. A union meant to protect the interests and rights of the non-manual employees is called a                       |
|     | Mark only one oval.   |
|     | white-collar union  |
|     | blue collar union   |
|     | brown-collar union  |
|     | None of these   |
|     |   |

| 31. | 23. Who is responsible for the maintenance of the 'lists' of independent trade unions? |
|-----|--|
|     | Mark only one oval.  |
|     | The Health and Safety Executive  |
|     | The Central Arbitration Committee  |
|     | The Certification Officer  |
|     | None of these  |
|     |  |
| 32. | 24. Which of the following best explains the term 'union ballots'?                     |
|     | Mark only one oval.  |
|     | A ballot is the system by which union members vote for                                 |
|     | A ballot is the method by which a union expels members                                 |
|     | A ballot is the method by which a union recruits new members                           |
|     | A ballot is the system by which union members put forward information for listing      |
|     |  |
| 33. | 25. The code of discipline is based on which of the following principles?              |
|     | Mark only one oval.  |
|     | No strike without prior notice   |
|     | No deliberate damage to the plant /property  |
|     | Usage of existing machinery for settlement of disputes                                 |
|     | All of these   |
|     |  |

| , | 34. | 26. The trade union movement were at a disadvantage in an age when the held the field. |
|---|-----|--|
|   |     | Mark only one oval.  |
|   |     | First world war  |
|   |     | Second World War   |
|   |     | Rage committee   |
|   |     | Doctrine of Laissez faire  |
|   |     |  |
| , | 35. | 27. Who formed Bombay Millhands Association and in which year?                         |
|   |     | Mark only one oval.  |
|   |     | Sorabjee Shapoorji Bengali in 1880   |
|   |     | N.M Lokhandey in 1890  |
|   |     | Social Service League in 1910  |
|   |     | None of these  |
|   |     |  |
| ; | 36. | 28. Which is the machinery for settlement of Industrial Disputes?                      |
|   |     | Mark only one oval.  |
|   |     | Industrial Tribunal  |
|   |     | National Tribunal  |
|   |     | Labour Court   |
|   |     | All of these   |
|   |     |  |

| 37. | 29. First National Commission on Labour (NCL) submitted its report in the year |
|-----|--|
|     | Mark only one oval.  |
|     | 1948   |
|     | 1958   |
|     | 1969   |
|     | <u> </u>   |
| 38. | 30. Who among the following advocated the Trusteeship Theory of Industrial     |
|     | Relations?   |
|     | Mark only one oval.  |
|     | N. M. Lokhande   |
|     | V. V. Giri   |
|     | M. K. Gandhi   |
|     | Karl Marx  |
| 39. | 31. Who has given the systems Theory of Industrial Relation?                   |
|     | Mark only one oval.  |
|     | Elton Mayo   |
|     | Max Weber  |
|     | John Dunlop  |
|     | Roethlisberger   |
|     |  |

| 40. | 32. Which of the following is NOT a principle of the Industrial Relations policy?                          |
|-----|--|
|     | Mark only one oval.  |
|     | The Code of Conduct  |
|     | The code of Discipline   |
|     | The code of Responsibilities   |
|     | Labour welfare   |
| 41. | 33 is used to denote collective relationship between management and workers                                |
|     | Mark only one oval.  |
|     | Industrial relation  |
|     | Collective relations   |
|     | Social relation  |
|     | Organizational relation  |
|     |  |
| 42. | 34 with the rules, laws and agreements through executive and judiciary machinery influences and shapes IR. |
|     | Mark only one oval.  |
|     | Management   |
|     | Society  |
|     | Government   |
|     | Industry   |
|     |  |

| 43. | 35. The bill passing Rule 81A has made two new institutions for the prevention and settlement of industrial disputes, i.e. Work Committees and |
|-----|--|
|     | Mark only one oval.  |
|     | Arbitration  |
|     | Commission on Labour   |
|     | Industrial Tribunal  |
|     | Adjudication   |
|     |  |
| 44. | 36. The kind of bargaining, in which both parties make every possible effort to  |
|     | negotiate and communicate for an agreement, called   |
|     | Mark only one oval.  |
|     | descriptive  |
|     | distributive   |
|     | good faith   |
|     | collective   |
|     |  |
| 45. | 37. The neutral party who negotiates the dispute issues by giving public   |
|     | recommendation is called   |
|     | Mark only one oval.  |
|     | arbitrator   |
|     | fact finder  |
|     | Impasse handler  |
|     | mediator   |
|     |  |

| 46. | 38. An illegal strike which occurs during the term of agreement is classified as                       |
|-----|--|
|     | Mark only one oval.  |
|     | Economic strike  |
|     | Unfair strike  |
|     | Sympathy strike  |
|     | Wildcat strike   |
|     |  |
| 47. | 39. Choose the correct objective of the Industrial Disputes Act.                                       |
|     | Mark only one oval.  |
|     | To prevent illegal strikes   |
|     | To promote measures for securing and preserving good relations between the employers and the employees |
|     | to provide relief to workmen in matters of lay - offs, retrenchment, wrongful dismissals               |
|     | All of these   |
|     |  |
| 48. | 40. Which permanent settlement machinery has been mentioned in the act                                 |
|     | accountable for the speedy and amicable settlement of industrial disputes?                             |
|     | Mark only one oval.  |
|     | Adjudication   |
|     | Conciliation   |
|     | Arbitration  |
|     | Appropriate government.  |
|     |  |

| 49. | 41 means an interim or a final determination of any industrial dispute or of any question relating thereto by any labour court. |
|-----|---|
|     | Mark only one oval.   |
|     | Banking Company   |
|     | Closure   |
|     | Award   |
|     | Conciliation Proceeding   |
| 50. | 42. How many members does a conciliation board consist of as per the appropriate government?                                    |
|     | Mark only one oval.   |
|     | Chairman and 1 more member  |
|     | Chairman and 2 or 4 other members   |
|     | Chairman and 5 or 6 other members   |
|     | Chairman and 10 other members   |
| 51. | 43. How many persons shall a national tribunal consist of which is to be appointed by the central government?                   |
|     | Mark only one oval.   |
|     | 1   |
|     | 2   |
|     | 3   |
|     | 4   |
|     |   |

| 52. | 44. Which of the following is Not a cause of industrial dispute?                   |
|-----|--|
|     | Mark only one oval.  |
|     | demand for pay and benefits hike   |
|     | demand for hygienic and safer working conditions                                   |
|     | demand for better labour welfare   |
|     | None of these  |
|     |  |
| 53. | 45. The items for bargaining that are not allowed to deal by law are classified as |
|     | Mark only one oval.  |
|     | voluntary bargaining items   |
|     | illegal bargaining items   |
|     | permissible bargaining items   |
|     | None of these  |
|     |  |
| 54. | 46. If cost of living increases, employee demands for more                         |
|     | Mark only one oval.  |
|     | recognition  |
|     | jobs   |
|     | pay  |
|     | political involvements   |
|     |  |

| 55. | 47. The process through which representatives of management and the union meet to negotiate a labour agreement. |
|-----|---|
|     | Mark only one oval.   |
|     | Participative management  |
|     | Collective bargaining   |
|     | Negotiation   |
|     | Industrial relations  |
| 56. | 48. "One party gains at the expense of another" normally refers to which type of collective bargaining?         |
|     | Mark only one oval.   |
|     | distributive bargaining   |
|     | integrative bargaining  |
|     | centralized bargaining  |
|     | None of these   |
| 57. | 49. The scope of collective bargaining is a term which describes:   |
|     | Mark only one oval.   |
|     | the way collective agreements are recorded  |
|     | the level of trust that exists between the negotiating parties  |
|     | the range of topics or issues which are the subject of negotiation  |
|     | All of these  |
|     |   |

| 58. | 50. Which feature is correct for collective bargaining?  |
|-----|--|
|     | Mark only one oval.  |
|     | It is a joint process  It is a continuous process  |
|     | It is a dynamic process  |
|     | All of these   |
|     |  |
|     |  |
| 59. | 51. Benefits of collective bargaining is lost due to   |
|     | Mark only one oval.  |
|     | Lack of recognition  |
|     | Lack of able leaders   |
|     | Inter-unions rivalry   |
|     | None of these  |
|     |  |
| 60. | 52. The tactics or strategies to be adopted in any collective bargaining situation vary depending upon |
|     | Mark only one oval.  |
|     | the culture of the organization  |
|     | type of union operating  |
|     | Political environment  |
|     | All of these   |
|     |  |

| 61. | 53. Deputing persons of low rank without authority to commit the management on the negotiating table is a |
|-----|---|
|     | Mark only one oval.   |
|     | Good collective bargaining strategy   |
|     | Bad collective bargaining strategy  |
|     | Neutral collective bargaining strategy  |
|     | All of these  |
|     |   |
| 62. | 54. Worker participation in industry in 1972 was originated   |
|     | Mark only one oval.   |
|     | to make employee empower  |
|     | to make employee aware of organizational objectives   |
|     | to make employee familiar with trade unions   |
|     | All of these  |
|     |   |
| 63. | 55. Implications of workers' participation in management given by the ILO as                              |
|     | Mark only one oval.   |
|     | Workers have ideas which can be useful  |
|     | Workers may work harder if they share in decisions that affect them                                       |
|     | Workers participation may act as a spur to managerial efficiency  |
|     | All of these  |

| 64. | 56. Workers' participation in management is involvement of workers only in the areas of activities of the enterprises where they can make |
|-----|---|
|     | Mark only one oval.   |
|     | Positive contribution   |
|     | Negative contribution   |
|     | Marginal contribution   |
|     | None of these   |
|     |   |
|     |   |
| 65. | 57. Industrial democracy is based on the principle of recognition of  |
|     | Mark only one oval.   |
|     | social factor   |
|     | environmental factor  |
|     | human factor  |
|     | All of these  |
|     |   |
|     |   |
| 66. | 58. workers' participation in management aims for   |
|     | Mark only one oval.   |
|     | Creation of a just egalitarian society  |
|     | evelopment of human personality   |
|     | Development of working class  |
|     | All of these  |
|     |   |

| 67. | 59. In successful WPM there should NOT be                        |
|-----|--|
|     | Mark only one oval.  |
|     | strong trade unions  |
|     | multiplicity of bipartite machinery                              |
|     | Both strong trade unions and multiplicity of bipartite machinery |
|     | None of these  |
|     |  |
| 68. | 60. In India workers' participation in management is one of the  |
|     | Mark only one oval.  |
|     | directive principles of state policy                             |
|     | state legislature  |
|     | rules under Factory Act  |
|     | None of these  |
|     |  |
|     |  |
| 69. | 61. Which of the following is NOT a factor of compensation       |
|     | Mark only one oval.  |
|     | Labor Market   |
|     | Business strategy  |
|     | Employee Relationship  |
|     | Legislation  |
|     |  |

| 70. | 62. When a council is | s formed at departmental level it is called                   |
|-----|-----------------------|---|
|     | Mark only one oval.   |   |
|     | Joint Council         |   |
|     | Shop Council          |   |
|     | Plant Council         |   |
|     | Unit Coucil           |   |
|     |                       |   |
| 71. |                       | providing for sustenance of life plus for preservation of the |
|     | efficiency of worker  |   |
|     | Mark only one oval.   |   |
|     | Minimum Wage          |   |
|     | Living wage           |   |
|     | Fair Wage             |   |
|     | Subsistence wag       | ge  |
|     |                       |   |
| 72. | 64                    | is referred as part of their total compensation, package pay  |
|     | Mark only one oval.   |   |
|     | Wage                  |   |
|     | Salary                |   |
|     | Fringe Benefits       |   |
|     | Incentives            |   |

| /3. | 65. Which of the following is NOT a retirement benefit? |  |
|-----|---|--|
|     | Mark only one oval.                                     |  |
|     | Social Security benefits                                |  |
|     | Pension Plan  |  |
|     | Golden handshake  |  |
|     | Severance pay   |  |
|     |   |  |
|     |   |  |
| 74. | 66. In India, the 'right to strike' is                  |  |
|     | Mark only one oval.                                     |  |
|     | A Fundamental right                                     |  |
|     | Conferred by legislation.                               |  |
|     | Provided under the directive Principal of state policy  |  |
|     | Conferred of Government order.                          |  |
|     |   |  |
|     |   |  |
| 75. | 67. Gratuity is a part of                               |  |
|     | Mark only one oval.                                     |  |
|     | Direct compensation                                     |  |
|     | Indirect compensation                                   |  |
|     | paid compensation                                       |  |
|     | lateral compensation                                    |  |
|     |   |  |

| 76. | 68. Compensation is paid to employees in exchange for                                     |
|-----|---|
|     | Mark only one oval.   |
|     | skills  |
|     | attitude  |
|     | work performance  |
|     | knowledge   |
|     |   |
| 77. | 69. Strike should be called only if at least percent of workers are in support of strike. |
|     | Mark only one oval.   |
|     | 10  |
|     | 15  |
|     | 33  |
|     | <u> </u>  |
|     |   |
|     |   |
| 78. | 70. The chief inspectorate of factories in primarily responsible for                      |
|     | Mark only one oval.   |
|     | Labour welfare  |
|     | Labour Administration   |
|     | enforcement of the factories Act 1948   |
|     | All of these  |
|     |   |
|     |   |
|     |   |

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