

Online Assessment (Special Examination) (Even Sem/Part-I/Part-II Examinations 2019 - 2020

Course Name - Management II

Course Code - MB201

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Answer all the questions. Each question carry one mark.

9. 1. The Behavioural Approach to management focuses on the

Mark only one oval.

- Worker
- manager
- owner
- work itself

10. 2. Who gave the fourteen principles of management?

Mark only one oval.

- Alderfer
- Mayo
- Fayol
- Odiome

11. 3. According to Herzberg, which of the following is a maintenance factor

Mark only one oval.

- salary
- work itself
- responsibility
- recognition

12. 4. Who is the profounder of 'Hierarchy theory'?

Mark only one oval.

- knootz
- maslow
- o-donnel
- allien

13. 5. What is meant by the Span of Management?

Mark only one oval.

- number of subordinates that can be managed by a superior
- creates a friendly and social interaction between employees
- provides a divisional structure
- none of these

14. 6. The impoverished style on the managerial grid is rated as:

Mark only one oval.

(9,1)

(1,9)

(1,1)

(9,9)

15. 7. The point, (1,1) on the managerial grid shows:

Mark only one oval.

Country-club style

Middle-of the-road style

Produce or perish style

impoverished style

16. 8. The highest need according to the Hierarchy Model is:

Mark only one oval.

Esteem

Physiological

Self-Actualization

Social

17. 9. The ERG in Alderfer's ERG Theory stands for:

Mark only one oval.

- existence, Relation, Growth
- Emotion, Retardation, Growth
- Emotion, Relation, Grandeur
- Emotion, Relation, Growth

18. 10. Group may be:

Mark only one oval.

- Formal
- Informal
- Both Formal & Informal
- None of these

19. 11. The motivation theory which classifies needs in hierarchical order is developed by-

Mark only one oval.

- Fred Luthans
- Scott
- Abraham Maslow
- Peter F. Drucker

20. 12. Which of the following is not an element of communication process?

Mark only one oval.

- Decoding
- Communication
- Channel
- Receiver

21. 13. Grapevine is-

Mark only one oval.

- Formal Communication
- Barrier to Communication
- Lateral Communication
- Informal Communication

22. 14. Who proposed that achievement, affiliation and power are three important needs that help explain motivation in workplace situations?

Mark only one oval.

- McClelland
- Herzberg
- McGregor
- Taylor

23. 15. Theory X suggests that employees-

Mark only one oval.

- Dislike their manager
- Dislike work
- Like work
- Like their manager

24. 16. Company policy, administration, supervision, interpersonal relations, working conditions, and salary are characterized as-

Mark only one oval.

- Achievement factors
- Motivating factors
- Growth factors
- Hygiene factors

25. 17. The Hawthorne experiments were conducted by-

Mark only one oval.

- Elton Mayo
- Max Weber
- Henri Fayol
- F W Taylor

26. 18. Systems that operate without interference from outside their boundaries are called-

Mark only one oval.

- Open
- Closed
- Structured
- Isolated

27. 19. With respect to a SWOT analysis, which of the followings are internal?

Mark only one oval.

- Strengths and Weaknesses
- Opportunities and Threats
- Strengths and Weaknesses and Opportunities and Threats only
- Only Strengths and Weaknesses

28. 20. Douglas McGregor's view that suggests that employees will exercise self-direction and self-control when they are committed to the objectives of the work is called-

Mark only one oval.

- Theory X
- Theory A
- Theory Y
- Theory Z

29. 21. Strategic planning as a broad concept consists of-

Mark only one oval.

- Corporate and business strategy
- Strategy formulation and strategy implementation
- Inputs and outputs
- Environmental analysis and internal analysis

30. 22. Communication begins with-

Mark only one oval.

- encoding
- idea origination
- decoding
- channel selection

31. 23. Functional managers are responsible-

Mark only one oval.

- for a single area of activity
- to the upper level of management & staff
- for complex organizational sub units
- None of these

32. 24. The problem-solving process begins with-

Mark only one oval.

- clarification of the situation
- establishment of alternatives
- identification of difficulty
- isolation of the cause

33. 25. In present context, challenges of OB are-

Mark only one oval.

- employee expectation
- workforce diversity
- globalization
- All of these

34. 26. Organizational Behavior is

Mark only one oval.

- A science
- An art
- A science as well as art
- None of these

35. 27. Forces affecting the OB are:

Mark only one oval.

- people
- environment
- technology
- all of these

36. 28. In present context, challenges of OB are:

Mark only one oval.

- employee expectation
- workforce diversity
- globalization
- all of these

37. 29. Which of the following forms the basis for the autocratic model of OB:

Mark only one oval.

- Obedience
- Authority
- Power
- Dependence on boss

38. 30. The Hawthorne studies are of utmost significance as they form an honest and concerted attempt to understand:

Mark only one oval.

- The human factor
- Employee attitudes
- The workers social situations
- All of these

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