Online Assessment (Even Sem/Part-I/Part-II Examinations 2019 - 2020

Course Name - Marketing Management Course Code - BBA402(BL)

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	Mark only one oval.
	D.PHARM
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	MCA
	M.TECH(CSE)
A	nswer all the questions. Each question carry one mark.
9.	1. Which factor is relevant for the concept of selling?
	Mark only one oval.
	Views business as customer satisfying process
	Converts customer needs into product
	Views business as goods producing process
	Consumer determines price; price determines cost

10.	2 is the process of obtaining a desired products from another
	party by giving the party something in return [fill in the blank]
	Mark only one oval.
	Transaction
	Exchange
	Value
	None of these
11.	3. Which one is a benefit of Demand Forecasting?
	Mark only one oval.
	company does not store huge inventories
	company generate supernormal profits
	company can build core competency
	company can design better product
10	4. A manufacture missing antique subject on a join of the propert of Manufacture Traving propert
12.	4. Among the given options which one is not an element of Macro Environment study?
	Mark only one oval.
	Legal
	Political
	Psychological
	Economical

13.	5. Which one is an example of a product which I will buy but will never like to use it;
	Mark only one oval.
	newspaper
	education
	cigarette
	post card
14.	6. Advertisement is a part of;
	Mark only one oval.
	Product
	Price
	Place
	Promotion
15.	7. "When the demand for one product increases the demand for another" is an explanation of;
	Mark only one oval.
	Joint demand
	Derived demand
	Fluctuating demand
	Negative demand

16.	8. Among the following options of 4P"s which one only causes cash inflow for the company
	Mark only one oval.
	Product
	Price
	Place
	Promotion
17.	9. Among the given options which one is an element of Micro Environment study?
	Mark only one oval.
	Legal
	Economic
	Political
	Supplier
18.	10. "Many people want BMW, only few are able to buy" this is an example of
	Mark only one oval.
	Need
	Want
	Demand
	Desire

19.	11. SBU stands for
	Mark only one oval.
	Simple Business Unit
	Strategic Business Unity
	Strategic Business Unit
	Simple Business Unity
20.	12. Which of the following is not a variable used for segmenting consumer markets?
	Mark only one oval.
	Ethnographic
	Demographic
	Psychographic
	Geographic
21.	13 buy products & use product. (fill in the blanks)
	Mark only one oval.
	Consumer & customers
	Customers & consumer
	Buyers & sellers
	Buyers & customers

22.	14. The size of the market refers to:
	Mark only one oval.
	Measurability
	Marketability
	Accessibility
	Substantiality
23.	15. The principle of advertisement is to create
	Mark only one oval.
	Motivation among the employees
	Demand for goods
	Supply of goods
	Investment
24.	16. An example of tangible product which cannot be stored more than 24 hours is
24.	10. All example of tangible product which cannot be stored more than 24 hours is
	Mark only one oval.
	Newspaper
	Bread
	Fish
	None of these

25.	17. Market segmentation is a
	Mark only one oval.
	Buyer oriented marketing strategy Consumer oriented marketing strategy Seller oriented marketing strategy All of these
26.	18. "Produce the product in bulk volume" this concept is known as Mark only one oval. Product Concept Production Concept Selling Concept Marketing Concept
27.	19. Popular figures who can influence consumer decisions are called Mark only one oval. Opinion leaders Reference groups Influences All of these

28.	20. Word of Mouth promotion is more effective because
	Mark only one oval.
	It is opinion of neutral people It is endorsed by celebrities It is endorsed by Government None of these
29.	21. What is a function of expectation and perceived performance Mark only one oval.
	Consumption Satisfaction Perfection Usage
30.	22. The activity of changing the brand by a customer is known as Mark only one oval. Brand Equity Brand Loyalty Brand Switching Brand Rejuvenation

31.	23. The extra premium a customer is ready to pay for a particular brand is known as
	Mark only one oval.
	Brand Rejuvenation
	Brand Loyalty
	Brand Proliferation
	Brand Equity
32.	24. Total number of lines provided by a company is known as
	Mark only one oval.
	Product Depth
	Product Width
	Product Length
	Product Mix
33.	25. "Value-added services" means
	Mark only one oval.
	Core product
	Expected product
	Augmented product
	Potential product

34.	26. A market survey is required for
	Mark only one oval.
	Deciding marketing strategies Deciding product strategies Deciding pricing strategies All of these
35.	27. Cross-selling means Mark only one oval.
	Selling with a cross face Selling other products to existing customers Selling to friends Selling to employees
36.	28. The Target Group for Savings Deposit Account is Mark only one oval. Students Parents Businessman
	All of these

37.	29. Market information means
	Mark only one oval.
	Knowledge of industries
	Knowledge of household
	Knowledge of peers
	All of these
38.	30. Market segmentation means
	Mark only one oval.
	Segmenting the salesmen
	Segmenting the employees
	Segmenting the customers as per their needs
	Segmenting the products
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