## Online Assessment (Even Sem/Part-I/Part-II Examinations 2019 - 2020

Course Name - Marketing Management Course Code - BBA402(BL)

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	M.SC.(HN)
	M.A.(MW)
	MBA
	MCA
	M.TECH(CSE)
Aı	nswer all the questions. Each question carry one mark.
9.	1. Skimming pricing is price from;
	Mark only one oval.
	High to low
	Low to high
	Moderate
	None of these

10.

2. Marketing is a

	Mark only one oval.
	One day effort
	Team effort
	One man effort
	All of these
11.	3. Marketing is influenced by
	Mark only one oval.
	Product demand
	Buyer behavior
	Brand image
	All of these
12.	4. Marketing in banks is a necessity today, due to
	Mark only one oval.
	Liberalization
	Nationalization
	Fashion
	Urbanization

13.	5. Marketing is the art of
	Mark only one oval.
	Buying more
	Paying more
	Selling more
	Talking more
14.	6. Internal marketing means
	Mark only one oval.
	Marketing to self
	Marketing to family members
	Marketing to the staff members
	Marketing inside India
15.	7. "Which of the following statements is correct
	Mark only one oval.
	Marketing is not required due to globalization
	Marketing causes higher expenses and losses
	Marketing is not required in profit- making companies
	Marketing sharpens the minds of the employees

16.	8.A true marketing mindset requires
	Mark only one oval.
	Control mindset
	Active mindset
	Command mindset
	Passive mindset
17.	9. Selling is
	Mark only one oval.
	Different from marketing
	A sub-function from marketing
	Same as marketing
	More than marketing
18.	10. "Marketing Management is the of choosing target markets and getting, keeping and growing customers through creating, delivering and
	communicating superior customer value.
	Mark only one oval.
	Art
	Science
	Art and science
	None of these

19.	11. Marketers operate in which marketplaces?
	Mark only one oval.
	Consumer and business Global and non-profit Both Consumer and business and Global and non-profit None of these
20.	12. Indian Government is marketing India as a tourist destination through the advertisement campaign.
	Mark only one oval.
	Credible India
	Incredible India
	Gateway to backwaters
	Gateway of India
21.	13. Properties are rights of ownership of either real property or financial property.
	Mark only one oval.
	Tangible Intangible Tangible as well intangible None of these

22.	14. ATM" stands for
	Mark only one oval.
	Anywhere marketing
	Anytime marketing
	Automated teller machine
	Automatic timely machine
23.	15. A "prospect" means
	Mark only one oval.
	Company's prospectus
	Company's memorandum of association
	A likely buyer
	A likely seller
24.	16. An example of tangible product which cannot be stored more than 24 hours is
	Mark only one oval.
	Newspaper
	Bread
	Fish
	None of these

25.	1/. Market segmentation is a
	Mark only one oval.
	Buyer oriented marketing strategy  Consumer oriented marketing strategy  Seller oriented marketing strategy  All of these
26.	18. "Produce the product in bulk volume" this concept is known as  Mark only one oval.  Product Concept  Production Concept  Selling Concept  Marketing Concept
27.	19. Popular figures who can influence consumer decisions are called Mark only one oval.  Opinion leaders  Reference groups  Influences  All of these

28.	20. Word of Mouth promotion is more effective because
	Mark only one oval.
	It is opinion of neutral people
	It is endorsed by celebrities
	It is endorsed by Government
	None of these
29.	21. What is a function of expectation and perceived performance
	Mark only one oval.
	Consumption
	Satisfaction
	Perfection
	Usage
30.	22. The activity of changing the brand by a customer is known as
	Mark only one oval.
	Brand Equity
	Brand Loyalty
	Brand Switching
	Brand Rejuvenation

31.	23. The extra premium a customer is ready to pay for a particular brand is known as
	Mark only one oval.
	Brand Rejuvenation
	Brand Loyalty
	Brand Proliferation
	Brand Equity
32.	24. Total number of lines provided by a company is known as
	Mark only one oval.
	Product Depth
	Product Width
	Product Length
	Product Mix
33.	25. "Value-added services" means
	Mark only one oval.
	Core product
	Expected product
	Augmented product
	Potential product

34.	26. A market survey is required for
	Mark only one oval.
	Deciding marketing strategies
	Deciding product strategies
	Deciding pricing strategies
	All of these
35.	27. Cross-selling means
	Mark only one oval.
	Selling with a cross face
	Selling other products to existing customers
	Selling to friends
	Selling to employees
36.	28. The Target Group for Savings Deposit Account is
	Mark only one oval.
	Students
	Parents
	Businessman
	All of these

37.	29. Market information means
	Mark only one oval.
	Knowledge of industries
	Knowledge of household
	Knowledge of peers
	All of these
38.	30. Market segmentation means
	Mark only one oval.
	Segmenting the salesmen
	Segmenting the employees
	Segmenting the customers as per their needs
	Segmenting the products
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