



BRAINWARE UNIVERSITY

Course – MBA

Environment Management & Organizational Behavior (MBA402)

(Semester – 4)

Time allotted: 3 Hours

Full Marks: 70

[The figure in the margin indicates full marks. Candidates are required to give their answers in their own words as far as practicable.]

Group –A

(Multiple Choice Type Question)

10 x 1 = 10

1. *Choose the correct alternative from the following*

(i) Which energy is converted into electrical energy by a solar cell?

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|--------------------|--------------------|
| a. Chemical Energy | b. Nuclear Energy |
| c. Solar Energy | d. Magnetic Energy |

(ii) Tobacco addiction is caused due to

- | | |
|-------------|--------------|
| a. Cocaine | b. Caffeine |
| c. Nicotine | d. Histamine |

(iii) Ozone layer is found in

- | | |
|-----------------|-----------------|
| a. Thermosphere | b. Stratosphere |
| c. Troposphere | d. Mesosphere |

(iv) Risks of skin cancer is increased if

- | | |
|------------------------------------|--|
| a. more sun bathing is done | b. if CFCs are lowered |
| c. if greenhouse effect is lowered | d. more ultraviolet light penetrates Earth |

(v) Which of the following is not an air pollutant?

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|-----------------|--------------------|
| a. Smoke | b. Carbon Dioxide |
| c. Nitrogen Gas | d. Sulphur Dioxide |

- (vi) Which of the "Big Five" personality factors involves whether a person is quiet and reserved or talkative and outgoing?
- a. Emotional style. b. Interpersonal style.
c. Work style. d. Expressive style.
- (vii) motivation theory earmarks that there are three basic needs
- a. Maslow's b. ERG
c. Mc Clelland's d. Vroom's Expectancy
- (viii) Perception is the selection, organization, and _____ of sensory data.
- a. assimilation b. Interpretation
c. Understanding d. comprehension
- (ix) According to, work is natural to most people and they enjoy the physical and mental effort involved in working
- a. Theory X b. Theory Y
c. Maslow's model d. ERG Theory
- (x) Which is the proper progression in Maslow's hierarchy of needs?
- a. Belonging, physical needs, safety, esteem, and self-actualization. b. Physical needs, safety, belonging, esteem, and self-actualization.
c. Safety, physical needs, belonging, esteem, and self-actualization. d. Physical needs, safety, belonging, self-actualization, and esteem

Group – B

(Short Answer Type Questions)

3 x 5 = 15

Answer any *three* from the following

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|--|---|
| 2. Define sustainable development. | 5 |
| 3. Give the difference between organizational effectiveness & organizational efficiency. | 5 |
| 4. Briefly define the stages of group development process. | 5 |
| 5. What are the reasons of environmental pollution? | 5 |
| 6. Explain perceptual process in detail. | 5 |

Group – C

(Long Answer Type Questions)

3 x 15 = 45

Answer any *three* from the following

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|-----|-----|--|----|
| 7. | (a) | Compare & contrast Classical Conditioning & Operant Conditioning Theory of Learning. | 10 |
| | (b) | What are the factors that affect learning process of an individual? | 5 |
| 8. | (a) | Give the importance of the existence of trade union in a company. | 10 |
| | (b) | What is grievance? | 5 |
| 9. | (a) | Elucidate the various techniques to resolve Industrial Dispute.. | 12 |
| | (b) | What is arbitration? | 3 |
| 10. | (a) | What are the reasons of water pollution? | 10 |
| | (b) | Give the remedies of air pollution. | 5 |
| 11. | (a) | Give the main reasons of environmental degradation. | 9 |
| | (b) | Why eco-friendly environment is important in this context? | 6 |
