



**BRAINWARE UNIVERSITY**

**Coursework Examination 2018 – 19 (June 2019)**

**Programme – Doctor of Philosophy in Management**

**Course Name – Team Dynamics at Work**

**Course Code – PHD-MTD04**

**Time allotted: 4 Hours**

**Full Marks: 100**

[The figure in the margin indicates full marks. Candidates are required to give their answers in their own words as far as practicable.]

**Group –A**

(Objective Type Question)

10 x 1 = 10

1. *Answer the following:*
  - (i) Illustrate the term ‘Organizational Development’.
  - (ii) Differentiate between team and group.
  - (iii) Define conflict.
  - (iv) Define MDP.
  - (v) Define morale.
  - (vi) Illustrate the term ‘Team Building’ in your own words.
  - (vii) Explain two objectives of training.
  - (viii) Review the role of motivation in Team Performance.
  - (ix) Define team intervention.
  - (x) Define Role Play.

**Group – B**

(Short Answer Type Questions)

6 x 5 = 30

Answer any *six* from the following:

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|---|---|
| 2. Explain the ways to develop employee satisfaction.                     | 5 |
| 3. Differentiate between On – Job and Off – Job training methods.         | 5 |
| 4. Explain the ways to develop team morale.                               | 5 |
| 5. Distinguish between organizational culture and organizational climate. | 5 |
| 6. Explain the roles played by facilitator in OD.                         | 5 |
| 7. Explain the resolution techniques of conflict in an organization.      | 5 |
| 8. Discuss the process of team decision making.                           | 5 |
| 9. Role of informal group in organization effectiveness.                  | 5 |

**Group – C**

(Long Answer Type Questions)

6 x 10 = 60

Answer any *six* from the following:

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| 10. Analyze the stages of team development.  | 10 |
| 11. Assess the impact of applications of Johari Window and Sensitivity training in training. | 10 |
| 12. Illustrate the Gestalt orientation to team building.                                     | 10 |
| 13. Examine the role of intergroup interventions in resolving conflict.                      | 10 |
| 14. Interpret any two Interventions of Organizational Development.                           | 10 |
| 15. Evaluate any two On the Job and any two Off the Job methods of Training.                 | 10 |
| 16. Demonstrate Theory X, Theory Y and Theory Z of Motivation.                               | 10 |
| 17. Analyze the importance of ROI calculation to judge Training Effectiveness.               | 10 |

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