

BRAINWARE UNIVERSITY

Term End Examination 2018 - 19

Programme – Master of Business Administration

Course Name - Advertising and Sales Promotion

Course Code - MM302

(Semester - 3)

Time allotted: 3 Hours Full Marks: 70

[The figure in the margin indicates full marks. Candidates are required to give their answers in their own words as far as practicable.]

Group -A

(Multiple Choice Type Question) $10 \times 1 = 10$

- 1. Choose the correct alternative from the following
- (i) Spot concept is related to
 - a. Electronic Media

b. Print Media

c. Both a and b

- d. None of these
- (ii) Segmentation based on age, gender, colour and creed is known as
 - a. Demographic Segmentation
- b. Psychographic Segmentation
- c. Geographic Segmentation
- d. Behavioural Segmentation
- (iii) In AIDAS theory 'S' stands for
 - a. Saturation

b. Standard

c. Subset

- d. Satisfaction
- (iv) The concept of Vampire Effect is related to
 - a. Advertising

b. Sales Promotion

c. Public Relation

d. Personal Selling

- (v) USP stands for
 - a. Umbrella Selling Proposal
- b. Unique Selling Proposition

c. Unique Standpoint

d. Undo Selling Proposal

Proposition

(vi)	The most fundamental purpose of Promotion is to						
	a.	Increase Sales	b.	Attract Customer			
	c.	Combat Competition	d.	Communicate			
(vii)	The se	equence of response in the AIDA mo	odel i	is			
	a.	Attention-Interest-Desire- Action	b.	Awareness-Interest-Desire-Action			
	c.	Action-Involvement- Demonstration-Awareness	d.	Awareness-Involvement- Demonstration-Action			
(viii)	(viii) Advertising is any paid form of non-personal presentation and promotion of ideas, goods and services by						
	a.	A Well Wisher	b.	An Identified Sponsor			
	c.	The Consumers	d.	All of them			
(ix)	Celebi	rities are used in Advertising to					
	a.	To attract the audience	b.	To have high recall			
	c.	To establish brand personality	d.	All of these			
(x)	(x) Reminder Advertising becomes important in a product's						
	a.	Introduction Stage	b.	Growth Stage			
	c.	Maturity Stage	d.	Decline Stage			
Group – B							
		(Short Answer Typ	e Qu	nestions) $3 \times 5 = 15$			
Ansv 2. 3. 4. 5.	Write a Write a "Slot sel What are	hree from the following short note on Corporate Advertising short note on Brand Life Cycle lection plays a vital role in deciding the major implications of Integrate sing point of views?	the f				
			,	5			
6.	what are	e the disadvantages of using brand a	mba	ssadors for advertising a product? 5			

Group - C

		(Long Answer Type Questions) 3x	15 = 45
Ans	wer a	ny three from the following	
7.	(a)	Define Advertising Agency.	4
	(b)	What are the departments of different full service agency? Discuss in deta	il
		with suitable example.	11
8.	(a)	What do you mean by advertising budget? Explain in brief.	5
	(b)	What are the different approaches of preparing advertising budget? Explain i	n
		details.	10
9.	(a)	What is meant by Brand Image?	3
	(b)	What according to you are two important brand image dimensions of	
		Colgate? Explain in details.	12
10.	(a)	Define Public Relations.	3
	(b)	How Public Relations is different from Propaganda?	3
	(c)	Explain the Communication Functions of Public Relations with suitable example.	9
11.	(a)	What is Advertising Appeal?	2
	(b)	Discuss about different types of Appeal used in Advertising with suitable	
		example.	9
	(c)	Justify the use of Fear Appeal in Advertising with suitable example.	4
