



BRAINWARE UNIVERSITY

Term End Examination 2024-2025

Programme – Dip.CE-2024/Dip.CSE-2024/Dip.EE-2024/Dip.ME-2024/Dip.RA-2024

Course Name – Communication Skills in English

Course Code - DHS00001

(Semester I)

Library
Brainware University
398, Ramkrishnapur Road, Barasat
Kolkata, West Bengal-700125

Full Marks : 60

Time : 2:30 Hours

[The figure in the margin indicates full marks. Candidates are required to give their answers in their own words as far as practicable.]

Group-A

(Multiple Choice Type Question)

1 x 15=15

1. Choose the correct alternative from the following :

- (i) Identify the error in the following sentence: 'This is one of the best book that I have bought this year.'
- a) This is one of the
b) No Error
c) have bought this year
d) best book that I
- (ii) Choose which of the following Della sells to buy a gift for her husband.
- a) Her nails
b) Her clothes
c) Her jewels
d) Her hair
- (iii) Select the correct form of the verb in the sentence: We ____ to the movies last night.
- a) go
b) goes
c) had gone
d) went
- (iv) Choose the antonym of the word 'ancient'.
- a) Old
b) New
c) Antique
d) Historical
- (v) Determine the purpose of a concluding sentence in a paragraph.
- a) To introduce a new idea
b) To summarize the main points
c) To add supporting details
d) To repeat the topic sentence
- (vi) Infer the error in the sentence: Amir and Hasan was playing video games on their computer
- a) was playing
b) video games
c) on their
d) computer
- (vii) Choose who among the following is the message intended or targeted.
- a) receiver
b) encoder
c) decoder
d) audience
- (viii) Identify which of the following barriers to communication is inferred by the differences in language, culture, or background.

- a) Physical barriers
c) Psychological barriers
- b) Semantic barriers
d) Emotional barriers
- (ix) Identify the adverb in the sentence: The cooking was almost done when he arrived.
a) done
b) cooking
c) when
d) almost
- (x) Identify the error in the following sentence: She has been working here since five years.
a) has been
b) working
c) five years
d) since
- (xi) Recall the name of the hairdresser who bought Della's hair in 'The Gift of the Magi'.
a) Madame Rebecca
b) Madame Sophia
c) Madame Eloise
d) Madame Sofronie
- (xii) Choose which of the following words contains a prefix:
a) Unhappy
b) Happiness
c) Happily
d) Happiest
- (xiii) Select the typical salutation used in an informal letter.
a) Greetings for the day!
b) Hello [first name]
c) Dear Sir/Ma'am,
d) To whom it may concern
- (xiv) Select what the medium through which a message is transmitted is called.
a) Feedback
b) Noise
c) Channel
d) sender
- (xv) State the purpose of the introduction in a formal letter.
a) To establish the reason and context of the letter
b) To thank the receiver for adequate support
c) To give details on the subject
d) To introduce the sender

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Group-B

(Short Answer Type Questions)

3 x 5=15

2. Examine the role played by empathy in communication. (3)
3. Differentiate between verbal and nonverbal communication. (3)
4. Examine Della's feelings as she looks at herself in the mirror after selling her hair. (3)
5. Define interpersonal communication. (3)
6. Deduce the errors in the passage and rewrite the corrected passage: During our vacation last summer, we visit many beautiful places. We goes to the mountains, where we did some hiking, and then we went to the beach for a few days. The weather was perfect, but we couldn't enjoyed the beach because it was too crowded. Despite of the crowds, we still have a great time. (3)

OR

Infer the errors and rewrite the passage correctly: Last week, we was invited to a wedding. (3)
The ceremony was beautiful, and everyone were dressed in their best clothes. The bride and groom looks so happy. After the ceremony, there were a big reception with lots of food and music. We stayed until late, dancing and enjoying ourselves.

Group-C

(Long Answer Type Questions)

5 x 6=30

7. Illustrate the ways in which you can make your e-mail sound more professional. (5)
8. State the objectives of effective communication. (5)
9. Interpret the unseen passage given below and answer the questions that follow: The Internet of Things (IoT) Revolution The Internet of Things (IoT) refers to the interconnection of everyday objects to the internet, allowing them to collect, exchange, and act upon data without human intervention. From smart home devices like thermostats (5)

and security cameras to large-scale industrial sensors monitoring machinery, IoT is transforming how we interact with our environment. These devices use sensors to gather data, which is then analyzed to make real-time decisions. For instance, a smart thermostat can learn a user's schedule and adjust the temperature accordingly, improving energy efficiency. On a larger scale, IoT can help cities manage resources more efficiently, with smart grids optimizing electricity distribution and smart traffic systems reducing congestion. However, as IoT devices proliferate, security concerns become more pressing. Many devices have weak security protocols, making them vulnerable to hacking. Breaches could compromise personal data or even disrupt essential services like water and electricity. Additionally, the massive amounts of data collected by IoT devices raise privacy issues. Who owns the data, and how it is used, are questions that policymakers and companies are still grappling with. The benefits of IoT are vast, ranging from improved convenience in everyday life to enhanced operational efficiency in industries. In healthcare, IoT devices can monitor patients' vitals and alert medical staff to potential problems in real time. In agriculture, IoT sensors can monitor soil conditions and optimize water usage, leading to more sustainable farming practices. Despite its challenges, IoT is set to become a cornerstone of future technological development, reshaping industries and societies alike.

Questions: 1. What does the term 'Internet of Things' (IoT) refer to? 2. How can IoT devices benefit cities on a larger scale? 3. Which word in the passage means the same as 'spread widely' or 'increased rapidly'? 4. What are two major concerns associated with the widespread use of IoT devices? 5. In what way can IoT improve agriculture?

10. Examine the key differences in the salutation and closing of formal and informal letters, (5)
with examples of each.
11. Analyse the title of the story 'The Gift of the Magi'. (5)
12. Compose a paragraph on the importance of time management. (5)

OR

Develop a paragraph on the role of technology in education. (5)

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