Full Marks: 70



* UT	WVERST	
Term End Exa Programme – Bachelor Course Name – C Course Coo	RE UNIVERSITY mination 2020 - 21 of Business Administration ommunicative English de - BENL010301 Year - Semester I	Full Marks : 7
[The figure in the margin indicates full marks. Candidates are required to give their answers in their own words as far as practicable.]		
Gi	roup-A	
(Multiple C	Choice Type Question)	1 x 70=70
1. (Answer any Seventy)		
(i) A person who can speak many languag (MODULE-III)	es is called a	
a) Curator	b) Polyglot	
c) Lexicographer	d) Ophthalmologist	
 (ii) To leave a place or remove people from somewhere considered to be dangerous is to(MODULE-I) a) Evade b) Avoid c) Evacuate d) Exterminate 		
		1 1. T)
(iii) The captain with all his men,		auie-1)
a) was	b) were	

c) are d) will

(iv) The movement of individual body parts to communicate is called _____.(Module-IV)

a) Gestures	b) Kinesics
c) Non-verbal	d) Postures

(v) The phrase 'Time speaks' refers to ______ in non-verbal communication.(Module-IV)

a) Chromatics	b) Chronemics	
c) Haptics	d) Proxemics	
c) maptics	u) i foxennes	
(vi) Choose the correct Synonym of 'Twist' –	(Module-I)	
a) open	b) tighten	
c) lock	d) turn	
(vii) Mathilde was a young, pretty lady born into a family of(Module-VII)		
a) clerks	b) potters	
c) artisans	d) rulers	
(viii) Neither the principal nor the teachers explanation.(Module-I)	able to give a satisfactory	
a) is	b) was	
c) am	d) were	
(ix) helps to know the receiver's opinions, attitudes, ideas, etc.(Module-IV)		
a) message	b) receiver	
c) feedback	d) sender	
(x) This house was my grandfather.(Module-I)		
a) build for	b) build by	
c) built to	d) built by	
(xi) communication is delivered in structured sessions of training, workshops, seminars, etc.(Module-V)		
a) Verbal	b) Visual	

c) Audio-visual	d) Non-verbal

(xii) Vowels that do not change their quality ((Module-II)	are called	
a) Diphthongs	b) Monophthongs	
c) Fricatives	d) Affricates	
(xiii) How does Mme Loisel feel at the party	?(Module-VII)	
a) Confused but happy	b) Beautiful and happy	
c) Beautiful and shy	d) Uneasy and annoyed	
(xiv) Please your shoes befor	re entering her room.(Module-I)	
a) Take up	b) Take in	
c) Take into	d) Take off	
(xv) is the way in which the pa organs of speech.(Module-II)	ssage of air is restricted by various	
a) Closure	b) Stricture	
c) Palate	d) Articulator	
(xvi) This is a sentence.(Me	odule-I)	
a) Even, though	b) Though, yet	
c) Both, and	d) Not only, but also	
(xvii) We met a girl who was carrying a basket on her head. This is a sentence.(Module-I)		
a) Simple	b) Superlative	
c) Compound	d) Complex	
(xviii) Something fit to be eaten is called	(Module-III)	
a) Audible	b) Edible	
c) Gullible	d) Fragile	

(xix) The stadium is located Barasat in	West Bengal.(Module-I)
a) in	b) on
c) at	d) None of these
(xx) Please be careful these are all expensive	.(Module-I)
a) parties	b) furniture
c) furnitures	d) partners
(xxi) A is a doctor specialize diseases.(Module-III)	d in the treatment of heart
a) Orthologist	b) Chiropodist
c) Cardiologist	d) Nefrologist
(xxii) The fields b	by the farmers.(Module-I)
a) is ploughed	b) was ploughed
c) are been ploughed	d) are being ploughed
(xxiii) I caught him the neck.(Mo	dule-I)
a) for	b) with
c) by	d) from
(xxiv) The antonym of 'deny' is	(Module-I)
a) accept	b) expect
c) aspect	d) doubt
(xxv) John has forgotten the I)	date of the appointment.(Module-
a) mischievously	b) proportionately
c) probably	d) curiously
(xxvi) my warning Dev	, he ignored me.(Module-I)

a) In recognition with	b) In spite of
c) In way of	d) In kind of
(xxvii) model of communicat	ion shows cyclical
communication process.(Module-IV)	
a) Shannon-Weaver	b) James Scott
c) Simpler	d) Linear
(xxviii) Kinesics is all about the study of human (Module-IV)	1
a) Eye movements	b) Neck movements
c) Face movements	d) Body movements
(xxix) Loisel expected Mme. Loisel to feel	when he brought
home the invitation to the ball.(Module-VII)	
a) confused	b) worried
c) angry	d) pleased
(xxx) The author of the story "The Necklace" is VII)	s(Module-
a) Mathilde Loisel	b) Guy de Maupassant
c) Henry James	d) Ruskin Bond
(xxxi) What did M. Loisel want to buy for hims	elf with the money he gave his

(xxxi) What did M. Loisel want to buy for himself with the money he gave his wife to buy her dress?(Module-VII)

a) A house	b) A mobile phone
c) A gun	d) A penknife

(xxxii) In communication, the responses and reactions of the receiver of a message is called _____.(Module-IV)

a) channel	b) filing
c) medium	d) feedback

(xxxiii) Someone who walks in sleep is called _ III)	(Module-
a) Ventriloquist	b) Somnambulist
c) Somniloquist	d) Occultist
(xxxiv) She was one of those pretty and charmi fate, into a family of clerks. Who is "She" here	
a) Jeannine	b) Mathilde
c) Mme. Forestier	d) none of these
(xxxv) How much did Mathilde's dress cost?(N	Iodule-VII)
a) 400 Francs	b) 4000 Francs
c) 400 yen	d) 400 Sous
(xxxvi) Which Ministry had organised the Ball.	(Module-VII)
a) Ministry of Sports	b) Ministry of Education
c) Ministry of Textiles	d) Ministry of external Affairs
(xxxvii) If they shut down the plant, lots of peo jobs.(Module-I)	ple their
a) lost	b) are losing
c) will lose	d) will get lost
(xxxviii) What was the actual value of the neck borrowed?(Module-VII)	lace that Mathilde had
a) 36000Francs	b) 3000 Ducats

(xxxix) "You should have returned it sooner, I might have needed it." Who is the speaker of these lines?(Module-VII)

d) 500 Francs

c) 5000 Francs

a) Mme. Loisel	b) Mathilde
c) Mme. Bovary	d) Mme. Forestier
(xl) There was big	at the event of March 19.(Module-I)
a) turn out	b) turn up
c) turn off	d) turn over
(xli) Total Number of consonant so	und in English is(Module-II)
a) 12	b) 8
c) 20	d) 24
(xlii) The hard convex surface just (Module-II)	Behind the upper front teeth is called
a) soft palate	b) teeth ridge
c) tongue	d) hard palate
(xliii) A person who leaves his owr known as(ModuleI	n country and goes to live in another is II)
a) Emigrant	b) Immigrant
c) Effeminate	d) Invigilator
(xliv) Which of these consonants as lower lip and upper teeth?(Module-	re the one whose place of articulation is the II)
a) Bilabial	b) Dental
c) Labio-dental	d) Glottal
(xlv) For the articulation of vowels articulator.(Module-II)	is the active
a) Tongue	b) Roof of the mouth
c) lips	d) Alveolar ridge

(xlvi) Lateral communication is also called communication.(Module -IV)		
a) Diagonal	b) Horizontal	
c) Pigmental	d) Telephonic	
(xlvii) is not an example of one- -IV)	way communication.(Module	
a) Charts	b) Public announcements	
c) Recorded telephonic messages	d) letters	
(xlviii) is a negative posture.(Mo	dule -IV)	
a) Erect posture	b) Leaning forward	
c) Slumped posture	d) Open arms	
(xlix) communication is that in wh meaning than that intended.(Module -IV)	iich words convey a different	
a) Mass	b) Meta	
c) Grapevine	d) Group	
(l) communication is communication to the stakeholders in business through letters, emails, fax, press releases, presentations, publicity films, etc (Module -IV).		
a) Formal	b) Informal	
c) Internal	d) External	
(li) Which of these should not be avoided for ef communication?(Module-IV)	fective	
a) Noise	b) Planning	
c) Semantic problems	d) Wrong assumptions	

(lii) ______ are problems arising from expression of meaning in communication.(Module-VI)

a) Cultural b	oarriers
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c) Wrong assumptions

b) Semantic problems

d) Selecting perception

(liii) In which of these problems, is the actual message lost in the abundance of transmitted information?(Module-VI)

a) Selecting perception	b) Over communication
c) Under communication	d) Filtering

(liv) _____ means to impart understanding of the message.(Module-IV)

a) Encoding	b) Receiver
c) Decoding	d) Feedback

- (lv) When is the communication process complete?(Module-IV)
 - a) When the sender transmits the message b) When the message enters the channel
 - c) When the message leaves the channel

d) When the receiver understands the message.

(lvi) Which of these must be avoided for effective communication?(Module-IV)

a) Sharing of activity	b) Listening
c) Ambiguity	d) Politeness

(lvii) Which of these element is not involved in the process of communication?(Module-IV)

a) Pipe	b) Sender
c) Message	d) Channel

(lviii) Which of these is the third element of communication?(Module-IV)

a) Sender	b) Channel
c) Message	d) Receiver

(lix) To make our communication effective, we should follow C's(Module-IV)	
a) seven	b) three
c) four	d) six
(1) A an husiness house is concerned with	communication (Madula
(lx) Any business house is concerned with-V)	communication.(Wodule
a) external	b) dumb
c) deaf	d) blind
(lxi) Which of these moves from the grass root level?(Module -V)	
a) Downward communication	b) Diagonal communication
c) Upward communication	d) Lateral communication
(lxii) Which of these is not a method for upward communication?(Module -V)	
a) Open-door policy	b) Complaints
c) Suggestion boxes	d) Scolding
(lxiii) Which of these is the most frequently used channel of communication?(Module -V)	
a) Horizontal communication	b) Diagonal communication
c) Downward communication	d) Upward communication
(lxiv) Which of these is a type of informal communication?(Module -V)	
a) Reports	b) Orders
c) Instructions	d) Grapevine
(lxv) Which of these is not a type of effective listening?(Module -IV)	
a) Discriminative listening	b) Evaluative listening
c) Irritated listening	d) Appreciative listening

(lxvi) Which of these are to be avoideda) Truthc) Compassion	in any style of writing?(Module -IV) b) Clarity d) Dishonesty	
(lxvii) A person incharge of a museum(Module -III)		
a) Curator	b) Chauffeur	
c) Cinematographer	d) Chemist	
(lxviii) Murder of race(Module -III) a) Genocide c) Matricide	b) Patricided) Regicide.	
(lxix) Travelling under another name than one's own(Module -III)		
a) Incognito	b) Immigrant	
c) Indelible	d) Invincible	
(lxx) Which of these terms refer to the study of speech process?(Module -II)		

- a) Phonology
- c) Phonetics

- b) Phonetic substances
- d) Semantics