



BRAINWARE UNIVERSITY

Term End Examination 2024-2025

Programme – B.Sc. Nursing-2022

Course Name – Nursing Management & Leadership

Course Code - NMLE330(T)

(Semester VI)

Time : 3:0 Hours

Full Marks : 75

[The figure in the margin indicates full marks. Candidates are required to give their answers in their own words as far as practicable. Write answer of Section – A and Section –B in separate Answer booklet.]

Section : A

Marks : 37

Group-A

(Multiple Choice Type Question)

8 x 1=8

1. Choose the correct alternative from the following :

- (i) Fayol's theory of management is known for introducing:
 - a) Leadership qualities
 - b) Bureaucracy
 - c) Principles of management
 - d) Financial planning
- (ii) Which function of management helps a nurse manager ensure the correct number of staff is available for a shift?
 - a) Controlling
 - b) Planning
 - c) Staffing
 - d) Directing
- (iii) Directing in nursing management involves :
 - a) Financial planning
 - b) Supervising and motivating staff
 - c) Equipment maintenance
 - d) Budget preparation
- (iv) Management by Objectives (MBO) in nursing involves :
 - a) Setting goals collaboratively between managers and staff
 - b) Limiting employee input
 - c) Delegating only administrative tasks
 - d) Top-level management decision-making
- (v) Documenting nursing records is essential for:
 - a) Ensuring quality control and legal compliance
 - b) Financial audits
 - c) Avoiding team communication
 - d) Limiting task delegation
- (vi) Team management ensures:
 - a) Collaborative work and better communication in nursing teams
 - b) Limiting staff participation
 - c) Avoiding team discussions
 - d) Increasing management hierarchy
- (vii) Which principle of material management focuses on minimizing cost and improving profitability and rate of return on investment?
 - a) Principle of negotiation
 - b) Principle of sound purchasing
 - c) Principle of controlling
 - d) Principle of productivity
- (viii) Which of the following is the basis of the ABC analysis technique?
 - a) Unit cost value
 - b) Consumption pattern of the items
 - c) Degree of criticality
 - d) Annual consumption value

Group-B

(Long Answer Type Questions)

1 x 15=15

2. Discuss the importance of supervision and guidance in nursing management. How can effective supervision impact patient outcomes and staff performance? (15)
[5+5+5]

OR

Define the term budget. Extend the importance of budgeting. Build a budget plan for one day workshop as celebration of International Nurses Day. (15)
[2 + 3 + 10]

Group-C
(Short Answer Type Questions)

2 x 5=10

3. Compare and contrast the three levels of management and their significance in nursing administration. (5)
4. Discuss the importance of total quality management (TQM) in nursing and how it improves patient safety and care quality. (5)

OR

Build the process and importance of performance appraisals in nursing management. (5)

Group-D
(Very Short Answer Type Questions)

2 x 2=4

5. How does benchmarking enhance nursing performance? (2)
6. Define the term "SWOT". (2)

Marks : 38

Section : B

Group-A
(Multiple Choice Type Question)

4 x 1=4

7. Choose the correct alternative from the following :

- (i) The term 'Organisational Climate' best represents ____
a) Human environment prevailing in an organization
b) Socio-cultural environment in an organization
c) Union-management relations with in an organization
d) Problem introduced by faculty organizational structure
- (ii) A written description of what work an employee does, how it is done, and the condition under which the work is done is known as:
a) Work design
b) Job description
c) Job specification
d) Work motivation
- (iii) What is the most important factor in the leadership process?
a) Leader
b) Follower
c) Task
d) Communication
- (iv) Internal audit means:
a) Audit undertaken to ascertain truth and fairness of state of affairs
b) Audit undertaken internally to evaluate management functions
c) Audit undertaken by employees of the organisation to check financial irregularities
d) Audit undertaken by independent auditor to improve internal affairs

Group-B
(Long Answer Type Questions)

1 x 15=15

8. Discuss about planning. Develop the various steps involved in developing an operational plan. [5 + 10] (15)
OR
Define Staffing. Discuss about philosophy of staffing in nursing. Develop the steps of staffing. [2 + 5 + 8] (15)

Group-C
(Short Answer Type Questions)

3 x 5=15

9. Illustrate the difference between management and administration, highlighting the role of each in healthcare organizations.
10. Analyze the role of Management by Objectives (MBO) in nursing management and its effectiveness. (5)

OR

- Discover the different approaches to team management in nursing and their impact on patient care.
11. Explain how Program Evaluation and Review Technique (PERT) is used in nursing management for planning and decision-making. (5)

OR

Interpret ABC Analysis as inventory Control Techniques.

Group-D
(Very Short Answer Type Questions)

2 x 2=4

12. What is the purpose of a Gantt chart in nursing management? (2)
13. How does documentation support effective controlling in nursing? (2)

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