

HEB

## The Role of Stakeholders in Determining Patient Safety in Indian Hospitals: A Review

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### ABSTRACT

The patient safety is proper identification of patient and matching to care element, prevention of patient handover error and safety during transition, assessing medical accuracy while giving care to patient, performance of correct procedure at correct body site, and take appropriate precautionary measure to avoid infection. It has been increasingly recognized as an issue of global importance. However practiced well in the developed countries; the countries with developing economy like India need special attention to the patient safety to add in the quality care in hospitals. Maintaining patient safety should be a joint effort of various stakeholders. Now many agencies like ISO (International Standard Organization), National Accreditation Board for Hospitals and Healthcare Providers known as NABH is committed to support improvement of quality of healthcare service in the country for all strata of the population through various methodologies and tools to supplement the efforts of the providers of healthcare service. Also, Ministry of Health and Family Welfare, Government of India has taken an initiative for patient safety by introducing National Patient Safety Implementation Framework (2018-2025)(NPSIF). The pharmacists are key stakeholder in medication management in hospitals and should be fully engaged by hospitals administrator in ensuring the judicious, safe, efficacious, appropriate and cost effective use of medicine. Present review explains the role of all the stakeholders viz. the Government bodies, Physicians, Pharmacists and patients themselves in maintaining and improving the patient safety in hospitals with special reference to Indian hospitals.

**Key words:** Patient safety, healthcare, stakeholders, Indian hospitals, health professionals.