



Library
Brainware University
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BRAINWARE UNIVERSITY

Term End Examination 2023

Programme – BBA(HM)-2021

Course Name – Hospital Support, Utility & Clinical Services

Course Code - BBAHMC401

(Semester IV)

Full Marks : 60

Time : 2:30 Hours

[The figure in the margin indicates full marks. Candidates are required to give their answers in their own words as far as practicable.]

Group-A

(Multiple Choice Type Question)

1 x 15=15

1. Choose the correct alternative from the following :

- (i) Tell which of the following is an equipment of Security Service
- | | |
|--------------------|-------------------|
| a) Security manual | b) security alarm |
| c) BP monitor | d) none of these |
- (ii) Label the number an Out-patient department can be divided into
- | | |
|------------|------------|
| a) 2 types | b) 3 types |
| c) 4 types | d) 5 types |
- (iii) Tell the full form of PPE
- | | |
|----------------------------------|------------------------------|
| a) Personal Patient Equipment | b) Personal Public Equipment |
| c) Personal Protective Equipment | d) None of these |
- (iv) Choose the correct department which performs USG, MRI, X rays
- | | |
|---------------|---------------------|
| a) Pathology | b) Radiological |
| c) Medication | d) utility services |
- (v) Choose from the following that sterilization of infected items in a hospital is conducted
- | | |
|-------------|-------------------------|
| a) CSSD | b) Pathology department |
| c) pharmacy | d) Laundry department |
- (vi) Select the full form of CT - Scan
- | | |
|-----------------------------|-----------------------------|
| a) Computed Tomography Scan | b) Computer Tomography scan |
| c) Computed Tomograph scan | d) Computer Tomograph scan |
- (vii) Stimulate that canteen is a part of
- | | |
|---------------------|---------------------------|
| a) Clinical service | b) Utility service |
| c) Support service | d) Administrative service |
- (viii) Trace Curtains, drapes, table cloth are
- | | |
|------------------|----------------------------|
| a) Patient Linen | b) General purpose linen |
| c) Ward Linen | d) Operation Theatre Linen |

(ix) Show the correct definition of Nuclear Medicine

- a) Radioactive material used for dialysis
- b) Radio isotope used for MRI scans
- c) radioactive material used for cancer treatment
- d) contrast material for different scans

(x) Cite which one of the following stands true for MRI

- a) Medical Record Index
- b) Magnetic Resonance Imaging
- c) Magnetic Resource Indicator
- d) None of these

(xi) Select the department that does the sterilization of OT supplies in the hospital.

- a) OT
- b) Housekeeping
- c) CSSD
- d) None of These

(xii) State the department whose job description is Frequently Analyze Usage Vs Order Frequency

- a) Inventory department
- b) Radiology department
- c) Surgical department
- d) None of these

(xiii) Recall the zones of an Operation theatre

- a) Clean, Protective, Sterile
- b) Clean, Protective, Sterile, Aseptic
- c) Clean, Protective, Sterile, Dirty
- d) Clean, Protective, Sterile, Holding zones

(xiv) Identify the room where dead bodies are kept until burial

- a) cemetery
- b) mortuary
- c) pyre
- d) grave

(xv) Show the full form of LIFO

- a) Last in First Out
- b) Last in fast out
- c) Leave in fast out
- d) Lock in first out

Group-B

(Short Answer Type Questions)

3 x 5=15

- 2. Identify the types of hospital linen. (3)
- 3. Write what do you know about Medical Record of a patient. (3)
- 4. Enumerate the staffing pattern of a tertiary hospital Pharmacy. (3)
- 5. Explain the managerial issues faced in OPD (3)
- 6. Classify the types of internal transport services of a hospital (3)

OR

Cite some medical equipment found in a Radiology dept (3)

Group-C

(Long Answer Type Questions)

5 x 6=30

- 7. Explain Cold chain (5)
- 8. Discuss ABC Analysis of inventory control technique (5)
- 9. Focus on 5 major constraints faced in the workflow of OPD. (5)
- 10. Explain the precautions a pharmacist in charge should take to avoid theft in pharmacy. (5)
- 11. As a manager, what steps would you should analyze to solve any medical negligence in your Nursing Home (5)
- 12. Describe Triage during a mass casualty in an Emergency department (5)

OR

Describe in brief the different degrees of burn (5)
