



BRAINWARE UNIVERSITY

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Barasat, Kolkata -700125

Term End Examination 2025-2026

Programme – B.Pharm-2022/B.Pharm-2023/B.Pharm-2024/B.Pharm-2025

Course Name – Communication Skills

Course Code - BP105T

(Semester I)

Full Marks : 35

Time : 1:30 Hours

[The figure in the margin indicates full marks. Candidates are required to give their answers in their own words as far as practicable.]

Group-B

(Short Answer Type Questions)

5 x 5=25

1. Discuss a few characteristics of verbal form of communication. (5)
2. Briefly explain the process of active listening. (5)
3. Write about the various advantages of oral communication. (5)
4. Explain the different kinds of barriers at workplace (5)
5. Explain any three physical barriers and any two workplace barriers. (5)

OR

Describe what is meant by channel. (5)

Group-C

(Long Answer Type Questions)

10 x 1=10

6. Distinguish between three dos and two don'ts of group discussions. (10)

OR

Summarize a list of various forms of written communication that are used in an office setting. (10)
