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Barasat, Kolkata -700125

Term End Examination 2025-2026

Programme – B.Tech.(CSE)-2024/B.Tech.(CSE)-AIML-2024/B.Tech.(CSE)-DS-2024/B.Tech.(CSE)-AIR-2024/B.Tech.(BT)-2024/B.Tech.(CSE)-CYS-2024/B.Tech.(EE)-2024/B.Tech.(BT)-2025/B.Tech.(CSE)-2025/B.Tech.(CSE)-AIML-2025/B.Tech.(CSE)-CYS-2025/B.Tech.(CSE)-DS-2025/B.Tech.(CSE)-AIR-2025

Course Name – Effective Communication and Soft Skills

Course Code - BHS07008 (T)

(Semester II)

Full Marks : 40

Time : 2:0 Hours

[The figure in the margin indicates full marks. Candidates are required to give their answers in their own words as far as practicable.]

Group-A

(Multiple Choice Type Question)

1 x 10=10

1. Choose the correct alternative from the following :

- (i) State the other name for communication through touch.
 - a) Haptics
 - b) Kinesics
 - c) Proxemics
 - d) Paralanguage
- (ii) Determine what was most ironic about Behrman's masterpiece.
 - a) It was stolen before anyone could see it
 - b) It was never appreciated by Johnsy
 - c) It was accidentally washed away
 - d) He does not live to see what his masterpiece had accomplished
- (iii) Recall the doctor's advice to Sue for curing Johnsy.
 - a) Get back Johnsy's hope and desire to live
 - b) Move to a new house
 - c) Send Johnsy to a hospital
 - d) Call her family
- (iv) Mr. Behrman was sick for _____ before he died. Select the correct option.
 - a) A month
 - b) A day
 - c) A week
 - d) Two days
- (v) Identify the term which does not apply to team building.
 - a) Performing
 - b) Storming
 - c) Remembering
 - d) Norming
- (vi) Identify the term which is not a part of SMART goals.
 - a) Specific
 - b) Measurable
 - c) Ambiguous
 - d) Relevant
- (vii) _____ is the ability to recognize, understand, manage, and effectively use emotions in oneself and in others. Choose the correct answer.
 - a) Artificial Intelligence
 - b) Time management

- (viii) _____ is not included in the 3Ps of Presentation. Choose the correct answer.
- a) Planning
b) Preparation
c) Practice
d) Prejudice
- (ix) Predict the kind of audience analysis that delves into the psychological traits of the audience, exploring their values, interests, attitudes, beliefs, lifestyles, and motivations.
- a) Demographic analysis
b) Psychographic analysis
c) Situational Analysis
d) None of these
- (x) State the type of barrier of communication where the students sitting at the back of a large classroom cannot listen to the teacher's lecture because of excessive noise outside the classroom.
- a) Physiological Barrier
b) Cultural Barrier
c) Linguistic Barrier
d) Physical Barrier

9. Differentiate between Emotional Quotient (EQ) and Intellectual Quotient (IQ).

(5)

OR

Illustrate the different stages of team building.

(5)

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