



BRAINWARE UNIVERSITY

Term End Examination 2021 - 22

Programme – Bachelor of Business Administration in Hospital Management

Course Name – Hospital Support, Utility & Clinical Services

Course Code - BBAHMC401

(Semester IV)

Time allotted : 1 Hrs.15 Min.

Full Marks : 60

[The figure in the margin indicates full marks.]

Group-A

(Multiple Choice Type Question)

1 x 60=60

Choose the correct alternative from the following :

- (1) Sterilization of used infected articles in a hospital is conducted at

a) Laundry department	b) Pharmacy department
c) Pathology Laboratory	d) CSSD
- (2) Which of the following is a function of pathology laboratory ?

a) Hematology	b) X-Ray
c) Ultrasonology	d) MRI
- (3) MRI stands for

a) Medical Record Index	b) Magnetic Resonance Imaging
c) Magnetic Resource Indicator	d) None of these
- (4) Which services are not a part of the hospital services?

a) Essential services	b) Additional services
c) Utility services	d) Administration service
- (5) “Shopping window” of a hospital is

a) Operation Theatre	b) Cafeteria services
c) OPD	d) ICU
- (6) Concept behind changing the role of hospital from indoor care to outpatient care includes all except:

a) Rising cost of hospital care	b) Shortage of hospital bed
c) Economic importance	d) Increase of hospital beds
- (7) As norm for planning purpose, the average number of patients expected to visit the OPD daily are:

- a) 2 for every Authorised Bed
c) 10 for every Authorised Bed
- b) 5 for every Authorised Bed
d) 10 for every 100 Authorised Bed
- (8) Canteen is a part of
a) Clinical service
c) Support service
- b) Utility service
d) Administrative service
- (9) IPD Stands for
a) Intra Patient Department
c) In-patient department
- b) Inter patient department
d) None of these
- (10) Sir George Clark was the originator for the history of
a) OPD
c) ICU
- b) IPD
d) None of these
- (11) In Rigg's ward the number of beds arranged parallelly are
a) 4-6 or more beds
c) 6-7 or more beds
- b) 5-6 or more beds
d) 7-8 or more beds
- (12) "Euphemism" is a term used to describe
a) Maternity ward
c) Mortuary
- b) Neurology department
d) All of these
- (13) Housekeeping department use colour code green for the
a) Mop buckets
c) Furniture
- b) Kitchen
d) Cloths
- (14) Temperature required for storage of dead body in mortuary is
a) 15-25 degree Celcius
c) 25-35 degree Celcius
- b) - 15-25 degree Celcius
d) - 25-35 degree Celcius
- (15) Coding and Indexing is followed in
a) Out-patient department
c) Medical records department
- b) Operation Theatre
d) Dietary department
- (16) Water requirement for OT patient per table per day is
a) 5 litres
c) 500 litres
- b) 50 litres
d) 5000 litres
- (17) Necropsy is a
a) Non medico legal autopsy
c) Medico legal autopsy
- b) Legal autopsy
d) None of the above
- (18) PPE stand for
a) Personal Patient Equipment
c) Personal Protective Equipment
- b) Personal Public Equipment
d) None of the above
- (19) The committee responsible to make decision of pharmacy department is
a) Drug Control Committee
c) Drug Supply Committee
- b) Drug and Therapeutic Committee
d) All of the above
- (20) Providing staff dress in hospital is job responsibility of
a) Pantry department
c) Emergency department
- b) Housekeeping department
d) None of the above
- (21) Musculoskeletal injuries like frozen shoulder, tendinitis are treated by

- a) OPD Doctors
c) ICU staffs
- b) IPD Doctors
d) Physical Medicine and Rehabilitation department
- (22) PET-CT stands for
- a) Possible Coronary Test
c) Positron Emission Tomography - Computed Tomography
- b) Positron Emission Tomography- Coronary Test
d) None of the above
- (23) Dark Room is found in
- a) In patient department
c) Housekeeping department
- b) Out-patient department
d) None of these
- (24) The department which is ideally located to close proximity with Casualty ward, Labour room and Operation Theatre is
- a) Out patient department
c) CSSD
- b) In patient department
d) Radiology department
- (25) For 50-100 bedded hospital, the minimum space requirement for CSSD is
- a) 8 sq. ft per bed
c) 9 sq. ft per bed
- b) 8.5 sq. ft per bed
d) 9.5 sq. ft per bed
- (26) Sweeping/Dry mopping by housekeeping is a
- a) Monthly task
c) Alternate day task
- b) Weekly task
d) Daily task
- (27) Bioprinting is a prime example of
- a) biomedical engineers' success
c) Security service's achievement
- b) CCU department
d) Transport department success
- (28) Patient transport is a service
- a) that transfers patients to and from non-emergency situations.
c) that transfers patients to and from medical facilities in any situations.
- b) that transfers patients to and from OPD to IPD
d) that transfers patients to and from medical facilities in non-emergency situations.
- (29) A nursing care plan outlines
- a) The ongoing process of nursing care
c) nursing care to be provided to patients
- b) the creation of nursing plan
d) All the above
- (30) The first specialized trauma care center in the world was opened in
- a) USA
c) BRAZIL
- b) UK
d) FRANCE
- (31) Face sheet refers to
- a) The initial patient intake history form
c) Information collected by the admitting or triage nurse
- b) Part of a body diagram, such as when there has been a facial laceration
d) Registration form when presenting for hospital care
- (32) How often can you donate blood?

- a) After every three –four months you can donate blood. b) After every three months you can donate blood.
- c) After every four months you can donate blood d) Every months you can donate blood.
- (33) Who is regarded as the father of pharmacy?
- a) William procter b) Galen
- c) David walters d) Peter eckingsburg
- (34) The function of out patient department include
- a) Promotion of Health b) Social search
- c) Training of Medical and Nursing Personnel d) All the above
- (35) The hospital transport services can be broadly divided into
- a) Availability of vehicles b) Manpower
- c) Infrastructure d) All the above
- (36) RBC storage lesion—including a maximum shelf life
- a) 24 days b) 42 days
- c) 72 days d) 90 days
- (37) The organogram of transport department starts with
- a) Deputy Superintendent b) Medical Superintendent
- c) Deputy Medical Superintendent d) All of these
- (38) Phlebotomy is the process of
- a) making a puncture in a vein usually in the arm, without a cannula, for the purpose of drawing blood b) pushing an injection in a vein usually in the arm, with a cannula, for the purpose of drawing blood.
- c) making a puncture in a vein usually in the arm, for the purpose of drawing blood. d) making a puncture in a vein usually in the arm, with a cannula, for the purpose of drawing blood.
- (39) A room which is provided for autopsy procedure of decomposed body is called
- a) cleaning room b) surface room
- c) foul room d) surgical room
- (40) Hearse Van is used for
- a) Carrying materials in hospital b) Carrying patients from hospital
- c) Carrying hospital staffs to hospital d) Carrying dead bodies from hospital
- (41) 'Accident and Emergency' or 'A&E' is the most common term in
- a) Canada b) United States of America
- c) North America d) United Kingdom
- (42) Biomedical Engineering, also referred to as
- a) Bioengineering b) BioMed
- c) BME d) All of the above
- (43) Which indicates the location of the emergency department, or any hospital department with facilities
- a) Signage b) Alarm
- c) Nurse calling bell d) None of the above
- (44) Cryopreservation of red blood cells is done to store rare units for

- a) up to two years. b) up to three years.
c) up to ten years. d) up to thirty years.
- (45) Another name for "exit block" is
- a) arrival access block b) exit blocked
c) access block d) None of these
- (46) Gathering information about patient's physiological, sociological, psychological and spiritual status is called
- a) Nursing assessment b) Medical assessment
c) Bed management d) Critical assessment
- (47) In the term autopsy "opsy" means
- a) move b) view
c) self d) treat
- (48) The area required for the kitchen as per type and size of hospital for upto 200 beds
- a) 15 sqft/bed b) 16sqft/bed
c) 18sqft/bed d) 20 sqft/bed
- (49) At a high level, we can look at a healthcare system as how many pieces of a pie?
- a) 1 b) 2
c) 3 d) 4
- (50) The importance of clean medical linens is
- a) Allowing patients to feel more comfortable b) Has aesthetic value
c) Prevent transmission of disease d) All the above
- (51) The total all floor covered area by total land is called
- a) Department Area Ratio b) Floor Area Ratio
c) In patient department surface area ratio d) All the above
- (52) Which department is responsible for ensuring the safety of the hospital plant, personnel, patients and public as well as regulating the traffic within the hospital premises?
- a) Emergency department b) ICU department
c) Security department d) CSSD department
- (53) The outpatient department will usually be on
- a) the second floor of the hospital b) the ground floor of the hospital
c) basement of the hospital d) the first floor of the hospital
- (54) The department which provide nutritional care, advice and education to patients while they are in the hospital and even after they are discharged is called
- a) The Department of Dietetics & Nutrition b) Emergency department
c) CSSD department d) All the above
- (55) GICU stands for
- a) General intensive-care unit b) Geriatric intensive-care unit
c) Gastroenterology intensive-care unit d) Gynaecology intensive-care unit
- (56) Incubator is kept in
- a) Surgical department b) Laboratory department
c) Radiology department d) Critical care unit
- (57) The full form of ELISA is

- a) Enzyme linked immunosorbent assurance b) Enzyme linked immunosorbent awareness
c) Enzyme linked immunosolvent assay d) Enzyme linked immunosorbent assay
- (58) Regular or normal diet, Liquid diet, Soft diet, Restricted diet, Therapeutic diet are offered by
- a) Coordinator b) Doctor
c) Dietician d) None of these
- (59) A material is pronounced clean if it achieves
- a) 99.9 % kill of bacterial spores b) 99.5 % kill of bacterial spores
c) 100 % kill of bacterial spores d) 99.8 % kill of bacterial spores
- (60) The in-patient department forms
- a) 33-50% of hospital structure b) 33-55% of hospital structure
c) 30-50% of hospital structure d) 33-45% of hospital structure