BRAINWARE UNIVERSITY

Term End Examination 2021 - 22
Programme – Bachelor of Computer Applications
Course Name – Introduction to ERP
Course Code - BCAC402
(Semester IV)

Time allotted : 1 Hrs.15 Min.   **Full Marks : 60**

[The figure in the margin indicates full marks.]

Group-A

(Multiple Choice Type Question)   1 x 60=60

Choose the correct alternative from the following :

(1) ERP is short form of
   a) Enterprise Research Planning   b) Enterprise Resource Planning.
   c) Enterprise Relationship Planning   d) Entire Resource Planning

(2) ERP use software application to _____the processes of an organization
   a) Automate   b) Speed Up
   c) Growth   d) Modify

(3) Capacity resource planning was developed in
   a) 1940s   b) 1970s
   c) 1960s   d) 1950s

(4) Which system is used to support decision makers?
   a) MRP   b) TPS
   c) KDD   d) SCM

(5) Which one of the following is not an ERP Module ?
   a) Data Warehouse   b) Inventory
   c) Procurement   d) HR

(6) Which one of the following is an advantage of an ERP?
   a) Business integration   b) Better analysis and planning capabiities
   c) Use of latest technologies   d) All of the these.

(7) Which one of the following is a indirect benefits of ERP?
   a) Access to accurate data   b) Faster access to data for timely decisions
   c) Improve customer response   d) All of the these

(8) Which one of the following is not a myth about ERP:
   a) ERP means more work and procedures   b) ERP make"s many employees redundan
   c) ERP integrate and automate organization   d) ERP is the sole responsibility of

processes   management

(9) Which one of the following is not a part of an ERP implementation?

a) Vendor representatives   b) Employee team

c) Consultants   d) Customer

(10) Which one of the following option doesn't belong to ERP Technologies?

a) Data Warehousing.   b) Manufacturing Resource planning.

c) Business Process Reengineering.   d) Data-Mining

(11) ERP is combination of _____ and _____ .

a) technology, business policy   b) assessment, management

c) management, technology   d) technology, assessment

(12) In EPR information technology integrates with company's _____ to achieve its ultimate goal.

a) business ethics   b) business processes

c) management   d) resources.

(13) MRP is evolution of _____.

a) capacity resource planning   b) manufacturing requirement planning

c) production capacity and control   d) inventory management and control

(14) Which one of the following is an ERP life cycle phase?

a) Adaptation and decision   b) Acquisition and implementation

c) Use and maintenances   d) All of the these.

(15) Which of the following services is responsible for the initial stages of ERP implementation?

a) Generation   b) Customisation

c) Consulting   d) Support

(16) _____word is often used in general business solutions to describe a corporate entity

a) Venture   b) Enterprise.

c) Project   d) System

(17) ERP systems helps in-

a) resolving inter departmental conflicts   b) satisfying varying needs of customers

c) automating business process and functions, information processing etc   d) integrating information system

(18) Business intelligence tools provides-

a) Enabling people to make better decisions and improve their business processes   b) Plans for future activities for processing

c) Refined business processes   d) Enables the introduction of latest technologies

(19) _____is a management approach aiming at improvements by increasing efficiency and effectiveness of processes

a) BPR   b) CRM.

c) OLAP.   d) SCM

(20) _____ is a single, complete and consistent store of data obtained from a variety of different sources made available to end users in what they can understand and use in a business context.

a) Data processing   b) Data warehousing

c) Data mining   d) Data Integration

(21) _____ is the first phase in BPR

a) Begin organizational change　　　　b) Identifying BPR opportunities

c) Reengineering the process　　　　d) Blueprint the new business system

(22) Data mining is a powerful new technology to _____ from large databases

a) extraction of hidden predictive information　　b) generating reports

c) retrieving data　　　　d) show result

(23) OLAP transforms data warehouse data into _____

a) reports　　　　b) strategic information

c) tables　　　　d) existing data

(24) _____ is one of the benefits of supply chain management

a) Easy process　　　　b) Manufacturing make-to-stock products

c) Faster response-to-market changes　　d) Minimum time

(25) _____ is group of people with common goal

a) Enterprise　　　　b) Department

c) System　　　　d) Resource

(26) ERP system is for _____

a) production department　　　　b) major departments only

c) entire organization　　　　d) marketing and sales

(27) ERP implementation process has _____ phases.

a) 4　　　　b) 5

c) 9　　　　d) 11

(28) Which one of the following is a success factor of ERP system:

a) Project Planning only　　　　b) Architectural design only

c) Phased approach　　　　d) All of the these

(29) CRM stands for

a) Customer Retention Management　　b) Customer Relationship Management

c) Computer Relationship Management　　d) Computer Real-life Management

(30) EIS means

a) Executive Information System　　b) Excellent Info systems

c) Excessive Information System　　d) Expert Information System

(31) What is at the heart of any ERP system?

a) Information　　　　b) Employees

c) Customers　　　　d) Database

(32) Which of the following is a reason for ERPs explosive growth?

a) ERP is a logical solution to the mess of incompatible applications　　b) ERP addresses the need for global information sharing and reporting

c) ERP is used to avoid the pain and expense of fixing legacy systems　　d) All of the these.

(33) What are several different types of software, which sit in the middle of and provide connectivity between two or more software applications?

a) Middleware.　　　　b) Enterprise application integration middleware.

c) Automated business process.　　d) e-business infrastructure.

(34) What represents a new approach to middleware by packaging together commonly used functionality, such as providing prebuilt links to popular enterprise applications, which reduces the time necessary to develop solutions that integrate applications from multiple vendors?

a) Middleware

b) Enterprise application integration middleware

c) Automated business process

d) e-business infrastructure

(35) In SAP, Which of the following Transaction code is used to send messages to users who are logged in and new users logging to the client?

a) SM01

b) SM02

c) SM13

d) SM14

(36) In SAP system architecture, which of the following layer communicates with the application server to perform all the processing and which is known as brains of an SAP system?

a) A - Application Server Layer

b) Presentation Layer

c) Database Layer

d) Session layer

(37) In SAP system, you can set the number of incorrect login attempts and then system can?

a) End the Session

b) Lock the User account

c) uninstalling the server

d) both, end the session and lock the user account

(38) Which of the following components comprise an Oracle architecture?

a) Database related background processes

b) Datafiles

c) Tablespaces

d) All of these.

(39) Which of the following is true for supply chain management?

a) The physical material moves in the direction of the end of chain

b) Flow of cash backwards through the chain

c) Exchange of information moves in both the direction

d) All of these.

(40) The sequence of a typical manufacturing supply chain is-

a) Storage–Supplier–manufacturing–storage–distributor–retailer–customer

b) Supplier–Storage-manufacturing–storage–distributor–retailer–customer

c) Supplier–Storage-manufacturing–distributor–storage–retailer–customer

d) Supplier–Storage-manufacturing–storage–retailer–distributor–customer

(41) Service Oriented Architecture (SOA) is

a) Strongly Coupled

b) Loosely Coupled

c) Strongly Cohesive

d) Loosely Cohesive

(42) _____uses sophisticated mathematical and statistical techniques such as neutral networking and cluster analysis.

a) Data mining

b) Data survey.

c) CRM.

d) Data abstraction

(43) The main drawback of CRM is

a) Implementing CRM before creating a customer strategy

b) Rolling out CRM before changing the organization to match

c) Stalking, not wooing, customers

d) All of these.

(44) The marketing messages committed to customers wishes is a part of

a) Permission marketing

b) Activity marketing

c) Supplier marketing

d) None of these.

(45) Which of the following is an essential principle of an architecture?

a) Consistency

b) Reliability

c) Scalability

d) Consistency with reliability and scalability

(46) How is SOA different from OO Architecture ?

a) Strong coupling among objects

b) Communications are prescriptive rather than being descriptive

c) Data is separated from a service or behavior

d) Data and methods are integrated into a single object

(47) Which of the following utilities is not a part of Application Service Layer ?

a) Policy implementation

b) QoS

c) Security

d) Verify invoice

(48) Which of the following utilities is a part of Business Service Layer ?

a) Policy implementation

b) QoS

c) Security

d) Verify invoice

(49) Which architecture describes the various elements that support the implementation of services.

a) Application Architecture

b) Service Architecture

c) Component Architecture

d) None of these.

(50) The SAP Logon displays a list of SAP system for which you can start the logon process. Select the file name which contains the list.

a) saplog.ini

b) logon.pad

c) sap.ini

d) saplogon.ini

(51) Which of the following is NOT true for the R/3 System Authorization concept?

a) Authorizations are used to administer and assign access rights to data and functions in the R/3 System

b) Authorizations are used to set up users in the R/3 System

c) Users defined in the R/3 System automatically receive full operating system user privileges

d) Access to specific R/3 data can be defined using authorizations

(52) Which of the following is the best explanation of business process reengineering?

a) Redesigning the organizational structure of a business

b) Redesigning workflow

c) Redesigning products

d) Transformation of business processes for more effective achievement of business goals

(53) Business process reengineering is also known as

a) Business process change management

b) Business redevelopment

c) Business design

d) Business improvement

(54) Four major areas can be identified as being subjected to change in BPR are as follows

a) organization,infrastructure,resources,people

b) organization, technology, strategy, and people

c) technology,finance,machines,people

d) strategy,technology,methods,organization

(55) The _____ should plan well and execute perfectly the implementation of ERP

a) Organisation

b) System developers

c) Vendors

d) Top Management

(56) _____is the most common operating system for running CRM software

a) UNIX

b) Windows NT

c) Windows Vista

d) Windows XP

(57) The _____ and _____ manage the supplier relations, monitor the vendor activities and manage the supplier quality in an organisation.

a) Supplier management, customisation processes

b) Supplier maintenance, control processes

c) Supplier management, control processes

d) Supplier maintenance, customisation processes

(58) MRP stands for-

a) Materials Requirements Planning

b) Master Resources Production

c) Manufacturing Resource Planning

d) Management Reaction Planning

(59) Closed Loop MRP means

a) Capacity and resource planning is included in the MRP logic.

b) Unused materials are returned to stores and recorded back into the system

c) Actual inventory is counted regularly and adjustment made to the inventory records

d) Actual sales are netted off the forecasts in the MPS

(60) Which of the following has the least integration of information systems?

a) Enterprise resource planning

b) Web-integrated enterprise resource planning

c) Materials requirements planning

d) Manufacturing resource planning