

functionalities.

## ■ Citizens Can Now Access Digilocker Services on Whatsapp

In a major initiative to make Government services accessible, inclusive, transparent and simple, MyGov has announced that citizens will now be able to use the MyGov Helpdesk on WhatsApp to access the Digilocker service. This includes creating and authenticating their Digilocker account, downloading documents such as PAN card, driving license, vehicle registration certificate, among others, all on WhatsApp. Government under the leadership of Hon'ble Prime Minister Shri Narendra Modi has been working for "Ease of Living" through Digital India. In this context, the MyGov Helpdesk on WhatsApp is a major step to ensure governance and government services at the fingertips of citizens.



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